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TUESDAY, 30 NOVEMBER 2021

TO: ALL MEMBERS OF THE LICENSING SUB COMMITTEE B

I HEREBY SUMMON YOU TO ATTEND A VIRTUAL MEETING OF THE **LICENSING SUB COMMITTEE B** WHICH WILL BE HELD AT **10.00 AM, ON TUESDAY, 7TH DECEMBER, 2021** FOR THE TRANSACTION OF THE BUSINESS OUTLINED ON THE ATTACHED AGENDA

Wendy Walters

CHIEF EXECUTIVE

Democratic Officer:	Kevin Thomas
Telephone (direct line):	01267 224027
E-Mail:	kjthomas@carmarthenshire.gov.uk

Wendy Walters Prif Weithredwr, *Chief Executive*,
Neuadd y Sir, Caerfyrddin. SA31 1JP
County Hall, Carmarthen. SA31 1JP

LICENSING SUB- COMMITTEE - B
7 MEMBERS

THREE MEMBERS OF THE SUB-COMMITTEE WILL PRESIDE OVER EACH APPLICATION. THE MEMBERS OF THE SUB-COMMITTEE WILL BE DRAWN FROM THE FOLLOWING SEVEN MEMBERS ON A ROTATIONAL BASIS AS REQUIRED.

- | | |
|--|----------------------------|
| 1. Councillor Tyssul Evans | (Plaid Cymru Group) |
| 2. Councillor Penny Edwards | (Labour Group) |
| 3. Councillor Irfon Jones (Chair) | (Independent Group) |
| 4. Councillor Andre McPherson | (Labour Group) |
| 5. Councillor Susan Phillips | (Plaid Cymru Group) |
| 6. Councillor Edward Thomas | (Independent Group) |
| 7. Councillor Eirwyn Williams | (Plaid Cymru Group) |

NOTE:

IN THE EVENT OF LESS THAN THREE OF THE ABOVE MEMBERS BEING UNABLE TO PRESIDE ON ANY APPLICATION, SUBSTITUTES WILL BE DRAWN FROM OTHER MEMBERS OF THE LICENSING COMMITTEE.

AGENDA

1. **DECLARATIONS OF PERSONAL INTEREST.**
2. **10.00 A.M. - APPLICATION FOR THE REVIEW OF A PREMISES LICENCE. POPLARS INN, 1 PONDSIDE, JOHNSTOWN, CARMARTHEN SA31 3HU.** 5 - 58

FOLLOWING THE CONCLUSION OF AGENDA ITEM 2, THE SUB-COMMITTEE WILL STAND ADJOURNED UNTIL 2.00 P.M. WHEN AGENDA ITEM 3 WILL BE CONSIDERED
3. **2.00 P.M. - APPLICATION FOR THE VARIATION OF A PREMISES LICENCE, CLOCKWORK TAVERN, UNIT 9, EASTGATE, LLANELLI SA15 3YF** 59 - 114

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LICENSING SUB COMMITTEE

07/12/2021

SUBJECT AND PURPOSE

**Application for the Review of a Premises Licence.
Poplars Inn, 1 Pondsides, Johnstown, Carmarthen SA31 3HU.**

KEY DECISIONS REQUIRED:

The Sub Committee considers the application and all the representations and evidence that have been submitted and have regard to the Authority's Licensing Policy and National Guidance.

REASONS:

1) The committee is obliged to promote the licensing objectives which are: -

- The prevention of Crime and Disorder.
- Public Safety.
- The Prevention of Public Nuisance.
- The Protection of Children from Harm.

Relevant Scrutiny Committee Consulted NA

Exec Board Decision Required NA

Council Decision Required NA

Executive Board Member Portfolio Holder: Councillor P.M. Hughes (Environmental & Public Protection)

Directorate: Communities

Name of Head of Service

Mr Jonathan Morgan

Report Author

Mr Andrew Rees

Designation:

Head of Homes and Safer
Communities

Licensing Officer

Tel No.

E Mail Address:

01554 899285

jmorgan@carmarthenshire.gov.uk

01267 228787

rarees@carmarthenshire.gov.uk

EXECUTIVE SUMMARY
Licensing Sub Committee
07/12/2021

SUBJECT

Application for the Review of a Premises Licence.
Poplars Inn, 1 Pondsides, Johnstown, Carmarthen SA31 3HU.

To consider an application from Aled Morgan, the Pollution and Wellbeing Lead Officer with Carmarthenshire County Council's Pollution and Wellbeing Team, to review the premises licence in respect of the above premises.

The Pollution Team have been in receipt of numerous complaints regarding the above premises, relating to noise, anti-social behaviour and crime and disorder.

A background to the review is provided in the original Review application, which is attached as Appendix **A**.

The Licensing Authority has made representations which are attached as Appendix **B**.

Dyfed Powys Police have made representations which are attached as Appendix **C**.

Planning Services have made representations which are attached as Appendix **D**.

Trading Standards have made representations which are attached as Appendix **E**.

Other persons have made representations which are attached as Appendix **F**.

The remaining Responsible Authorities have not made representations in respect of the application.

DETAILED REPORT ATTACHED ?

NO

IMPLICATIONS

I confirm that other than those implications which have been agreed with the appropriate Directors / Heads of Service and are referred to in detail below, there are no other implications associated with this report :

Signed: Mr Jonathan Morgan

Head of Homes and Safer Communities

Policy and Crime & Disorder	Legal	Finance	ICT	Risk Management Issues	Organisational Development	Physical Assets
NONE	YES	NONE	NONE	NONE	NONE	NONE

LEGAL: The legal implication of refusing the application is that the applicant may lodge an appeal.

CONSULTATIONS

I confirm that the appropriate consultations have taken in place and the outcomes are as detailed below

Signed: Mr Jonathan Morgan

Head of Homes and Safer Communities

1. Local Member(s):

No local member involvement and therefore no consultation necessary.

2. Community / Town Council:

No Community / Town Council involvement and therefore no consultation necessary.

3. Relevant Partners:

The Responsible Authorities have been consulted regarding the application.

4. Staff Side Representatives and other Organisations:

There are no other organisations involved and therefore no consultation necessary.

**Section 100D Local Government Act, 1972 – Access to Information
List of Background Papers used in the preparation of this report:**

THESE ARE DETAILED BELOW

Title of Document	File Ref No.	Locations that the papers are available for public inspection
Application Form and File Contents.	Poplars Inn, 1 Ponside, Johnstown, Carmarthen,	Licensing Section, 3 Spilman Street, Carmarthen
Licensing Policy		Licensing Section, 3 Spilman Street, Carmarthen
National Guidance		Licensing Section, 3 Spilman Street, Carmarthen

(A1)



MR ALED MORGAN

I

(Insert name of applicant)

apply for the review of a premises licence under section 51 / apply for the review of a club premises certificate under section 87 of the Licensing Act 2003 for the premises described in Part 1 below (delete as applicable)

Part 1 – Premises or club premises details

Postal address of premises or, if none, ordnance survey map reference or description The Poplars Pondside, Johnstown, Carmarthen, Carmarthenshire	
Post town CARMARTHEN	Post code (if known) SA31 3HU

Name of premises licence holder or club holding club premises certificate (if known) Mr Mark Howell

Number of premises licence or club premises certificate (if known) OONU-PRM-00320

Part 2 - Applicant details

I am

Please tick ✓ yes

1) an individual, body or business which is not a responsible authority (please read guidance note 1, and complete (A) or (B) below)

2) a responsible authority (please complete (C) below)

3) a member of the club to which this application relates (please complete (A) below)

(A2)

(A) DETAILS OF INDIVIDUAL APPLICANT (fill in as applicable)

Please tick ✓ yes

Mr Mrs Miss Ms Other title
(for example, Rev)

Surname

First names

I am 18 years old or over

Please tick ✓ yes

**Current postal
address if
different from
premises
address**

Post town

Post Code

Daytime contact telephone number

**E-mail address
(optional)**

(B) DETAILS OF OTHER APPLICANT

Name and address

Telephone number (if any)

E-mail address (optional)

(C) DETAILS OF RESPONSIBLE AUTHORITY APPLICANT

Name and address Pollution and Wellbeing Team Public Protection Carmarthenshire County Council Town Hall Is Cennen Road Ammanford SA18 3BE
Telephone number (if any)
E-mail address (optional) publicprotection@carmarthenshire.gov.uk

This application to review relates to the following licensing objective(s)

- | | |
|---|---------------------------------|
| | Please tick one or more boxes ✓ |
| 1) the prevention of crime and disorder | X |
| 2) public safety | X |
| 3) the prevention of public nuisance | X |
| 4) the protection of children from harm | X |

Please state the ground(s) for review (please read guidance note 2)

The grounds of the review are based on all 4 of the Licensing objectives.

The Pollution Team have been in receipt of complaints relating the above premises. These complaints have covered a wide range of issues such as

- Loud Music
- Swearing
- Loud Voices and Shouting from customers
- Noise from car engines idling
- Drinking in outside areas after hours permitted on the Premises Licence
- Fighting
- Not adhering to Licensing Conditions
- Urinating in Public
- Underage drinking
- Empty bottles tipped into refuse bin at unsociable hours
- Damage to property
- Issues of roadside parking
- Damage to property including cars
- Customers fighting and throwing bottles and glasses at each other

A4

- Swearing and abusive language
- Noise from car horns, slamming doors, revving engine's
- Customers threatening members of the public
- Residents been blocked in their homes due to cars parked
- Over-capacity and no social distancing,
- residential property being used as a car park without permission.
- Customers have urinated, vomited and smashed their cups into a neighboring property.
- Large numbers of cars parked on Pondsides

During the investigation of the noise complaints the Pollution Team have witnessed both people and music (inc amplified TV) emanating from the Poplars at such a volume that the music was clearly audible within residential properties, and therefore undermining the "Prevention of Public Nuisance" objective.

During subjective monitoring Officers have witnessed a variety of issues that substantiate some of the complaints received. These include customers urinating in public, cars parked on the roadside, customers vomiting on the roadside. Therefore subsequent to several attempts to resolve the noise issues informally the Environmental Health Section continued to receive complaints especially with regards to excessive noise emanating from Poplars Inn, Pondsides Johnstown Carmarthen.

Given that Environmental Health have failed to resolve the matter amicably. It is therefore felt that a review of the premises licence is necessary and proportionate in order that additional control measures can be attached to the Premise Licence.

AS

Please provide as much information as possible to support the application (please read guidance note 3)

Mr Mark Howell is the current Premises License holder of the Poplars Inn, Pongside, Johnstown, Carmarthen. When Mr Howell was applying to vary the premises licence in 2016 he was informed of the past complaints Environmental Health had received from the premises. This was outlined to him as a concern in my initial representations to the Premises Licence application dated the 20/10/2016 (AWM/1.)

Subsequent to Mr Mark Howell being the Premises Licence Holder, the Environmental Health Section has received a number of complaints relating to the premises. These complaints have covered a wide range of issues such as

- Loud Music
- Swearing
- Loud Voices and Shouting from customers
- Noise from car engines idling
- Drinking in outside areas after hours permitted on the Premises Licence
- Fighting
- Not adhering to Licensing Conditions
- Urinating in Public
- Underage drinking
- Empty bottles tipped into refuse bin at unsociable hours
- Damage to property
- Issues of roadside parking
- Damage to property including cars
- Customers fighting and throwing bottles and glasses at each other
- Swearing and abusive language
- Noise from car horns, slamming doors, revving engine's
- Customers threatening members of the public
- Residents been blocked in their homes due to cars parked
- Over-capacity and no social distancing,
- residential property being used as a car park without permission.
- Customers have urinated, vomited and smashed their cups into a neighboring property.
- Large numbers of cars parked on Pongside

The above complaints have been received from 6 individuals living in the vicinity of the premises, 2 anonymous complaints and also enquiries received via a Local Councillor. In addition to the complaints received the Local Authority has been in receipt of in excess of 700 noise app recordings in relation to the Poplars. Complainants have indicated that the impact from the premises as a result of the above has resulted in sleep disturbance, impacting on the ability of working from home, people leaving their homes in order to try and escape the noise, customers throwing alcohol and vomiting on residents vehicles.

AG

Following receiving complaints of excessive noise emanating from The Poplars Inn Johnstown, Carmarthen, Carmarthenshire, the Pollution Team undertook an investigation which involved officer visits and the installation of noise monitoring equipment. Monitoring found that excessive noise emanating from The Poplars Inn on occasions was at such a volume that the music was clearly audible within residential properties, and therefore undermining the "Prevention of Public Nuisance" objective.

In order to try and resolve the noise complaints amicably the Environmental Health Section have engaged with the Premises License Holder (Mark Howell) on a number of occasions. These engagements have been conducted through visiting the premises in person, discussing issues with Mr Howell over the telephone and also through sending correspondence to Mr Howell.

Additionally based on evidence gathered from our investigations the Pollution Team have on two separate occasions have issued an objection for Temporary Events Notifications (TEN) for events to be held at the Poplars Inn, Johnstown, Carmarthen. These objections have resulted in the Applicant (Mr Howell) withdrawing the TEN applications and scaling down the events in order for them to run under his Premises Licence.

Subsequent to the above attempts to resolve the noise issues informally the Pollution Team continued to receive complaints of excessive noise emanating from Poplars Inn, Pondsides Johnstown Carmarthen. Given that Pollution Team have failed to resolve the matter we are of the opinion that a review of the premises licence would be necessary and proportionate. The aim of the review would be to seek for additional control measures to be attached to the Premise Licence. Mr Mark Howell was informed of this decision in correspondence sent to him on the 13th of December 2019. (AWM/2)

However due to an increase in workload pressures the submission of the review was delayed in early 2020. This was then further delayed by the global Covid Pandemic that appeared in early 2020. This resulted in the review application not being pursued any further at that moment in time.

In July 2020 the national lockdown measures was slowly easing and Licensed Premises were permitted to trade once again. During this period the Pollution Team received further complaints. These complaints as outlined in my correspondence to Mr Howell on the 16th of July 2020 (AWM /3) were as follows-

- Damage to property including cars
- Customers fighting and throwing bottles and glasses at each other
- Swearing and abusive language
- Noise from car horns, slamming doors, revving engine's
- Customers threatening members of the public
- Residents been blocked in their homes due to cars parked
- Over-capacity and no social distancing,
- residential property being used as a car park without permission.

(A7)

- Customers have urinated, vomited and smashed their cups into a neighboring property.
- Large numbers of cars parked on Pondsides.

In my correspondence to Mr Howell, I clarified that further to the above complaints and previous unresolved issues we would have to reconsider to reinitiate the review process as outlined in December 2019.

On the 27th of April 2021 following another period of national lockdown due to Covid, further noise complaints was received with regards to the operation of the premises. The complaints received coincided with a newly erected marquee which was now occupying the majority of the car park at the front of the premises. AWM/4 shows an aerial photograph of the marquee in place. AWM/5 is an older aerial photograph to show how the car park was previously. The marquee is not only an area for customers to use as a consumption area, it is also an area where entertainment is provided to customers. This is the form of pool games, recorded music and a big screen TV showing sporting events and even live music.

Noise monitoring equipment was installed on the 16/07/2021 and was removed on the 26/07/2021. The noise monitoring was installed in the bedroom of the complainants. On analysis of the data gathered there was clear evidence of both people and amplified entertainment noise which was clearly audible from within the complainants property.

Given the complainant had indicated that the bass from the amplified system in the Marquee was one source of disturbance. Arrangements was made for Officers to visit the premises on the 05/08/2021. During the visit Officers discussed with Mr Howell the volume of bass coming from the speakers that are located in the Marquee. Mr Howell was asked to reduce the volume of the bass speakers. Mr Howell agree to reduce the volume of bass but would not turn off the bass completely.

Subsequent to the visit undertaken on the 06/08/2021 some 91 further Noise App recordings have been received from the complainant. Noise apps recorded on the 29/08/2021 and 11/09/2021 contains evidence of loud music. These recording contained unreasonably loud music noise which also included evidence of significant "bass throb".

I have considered the most appropriate way to proceed with the above matter. On considering the above information I believe that undertaking a review of the above Premises Licence would be the most appropriate and proportional option for this case. The aim of the review process would be to attach some conditions to the Premises Licence, these in my opinion would better promote the Licensing objectives of the Licensing Act 2003.

The conditions proposed would be based on the points below - :

1. CCTV to cover the beer garden and car park area of premises.
2. Doors and windows to be kept closed from 7pm when the premises is open.

A8

3. Doors to be provided with self-closures.
4. Remove Live Music entitlement under the Live Music Act 2003 for all outside areas. This would result in the use of TEN's for any Live Music in outside areas.
5. Car park to be reinstated in order to address the Public Nuisance resulting from displacement of patrons parking.
6. Remove all speakers and prohibit the playing of any amplified music /entertainment from all outside areas.

The application seeks to attach all the conditions requested above in accordance with section 177A(4) of the Licensing Act 2003 and also to give renewed effect to all existing licence conditions in accordance with section 177A(3) of the Licensing Act 2003. In all instances it is proposed that a statement be included as part of all premises licence conditions indicating that S177A of the Licensing Act 2003 does not apply to the conditions.

(A9)

Have you made an application for review relating to the premises before

Please tick ✓ yes

If yes please state the date of that application

Day Month Year

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If you have made representations before relating to the premises please state what they were and when you made them

A10

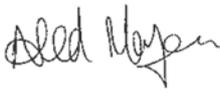
Please tick ✓ yes

- I have sent copies of this form and enclosures to the responsible authorities and the premises licence holder or club holding the club premises certificate, as appropriate ✓
- I understand that if I do not comply with the above requirements my application will be rejected ✓

IT IS AN OFFENCE, UNDER SECTION 158 OF THE LICENSING ACT 2003, TO MAKE A FALSE STATEMENT IN OR IN CONNECTION WITH THIS APPLICATION. THOSE WHO MAKE A FALSE STATEMENT MAY BE LIABLE ON SUMMARY CONVICTION TO A FINE OF ANY AMOUNT.

Part 3 – Signatures (please read guidance note 4)

Signature of applicant or applicant's solicitor or other duly authorised agent (please read guidance note 5). **If signing on behalf of the applicant please state in what capacity.**

Signature 

Date **12/10/2021**

Capacity **Pollution and Wellbeing Lead Officer**

Contact name (where not previously given) and postal address for correspondence associated with this application (please read guidance note 6)

Mr Aled Morgan
Pollution and Wellbeing Team
Public Protection
Carmarthenshire County Council
Town Hall
Is Cennen Road
Ammanford

Post town
Ammanford

Post Code
SA18 3BE

Telephone number (if any)

If you would prefer us to correspond with you using an e-mail address your e-mail address (optional) AWMorgan@carmarthenshire.gov.uk

(A11)

Notes for Guidance

1. A responsible authority includes the local police, fire and rescue authority and other statutory bodies which exercise specific functions in the local area.
2. The ground(s) for review must be based on one of the licensing objectives.
3. Please list any additional information or details for example dates of problems which are included in the grounds for review if available.
4. The application form must be signed.
5. An applicant's agent (for example solicitor) may sign the form on their behalf provided that they have actual authority to do so.
6. This is the address which we shall use to correspond with you about this application.

(A12)

Eich cyf / Your ref: **AWM/102385**

Fy nghyf / My ref:

Dyddiad / Date: **17 November 2016**

Gofynner am / Please ask for: **Aled Morgan**

Llinell Uniongyrchol / Direct Line: **01269 598262**

E-bost / E-mail: Publicprotection@carmarthenshire.gov.uk

Mr Mark Howell
 Poplars Inn
 Ponside
 Johnstown
 Carmarthen
 SA313HU

Dear Sir,

**Re: Application to Vary Premises Licence
 Poplars Inn, Ponside, Johnstown, Carmarthen**

Further to the receipt of the above application, I would like to make the following representations on behalf of the Environmental Health Team of Carmarthenshire County Council. The Environmental Health Team of Carmarthenshire County Council have concerns over the variation application in its current format due to the following reasons:-

1. In the past four years, when the premise was under the management of previous premise licence holders, Environmental Health were in receipt of numerous complaints, which are detailed below:
 - Noise from loud music inside the premises
 - Noise from loud music outside in the beer garden of the premises.
 - Noise from cars leaving the car park of the premises
 - Noise from the emptying of bottles late at night
 - Noise from people singing and shouting in the beer garden of the premises
2. The property is a detached property; however it is located in between two residential properties which are in very close proximity. Therefore any noise arising from the premise does increase the potential for noise disturbance.
3. A new entrance is to be constructed allowing direct access from outside into the Lounge area of the premises. No information has been provided on the construction of the entrance or its management in order to control the noise emanating from within the premise. In my experience from dealing with other Licensed Premises within the County the use of Lobbied Entrances significantly reduces the amount of noise breakout from Licensing Premises.

Robin Staines BA (Hons.), MA, MCIH

**Pennaeth Tai & Diogelu'r Cyhoedd
 Adran Cymunedau**

3 Heol Spilman, Caerfyrddin, SA31 1LE.

Tŷ Elwyn, Llanelli, SA15 3AP.

Neuadd y Dref, Heol Iscennen, Rhydaman, SA18 3BE.

**Head of Housing & Public Protection
 Department for Communities**

3 Spilman Street, Carmarthen, SA31 1LE.

Tŷ Elwyn, Llanelli, SA15 3AP.

Town Hall, Iscennen Road, Ammanford, SA18 3BE.



4. The variation application is seeking to extend the premises opening hours until 2am on Monday to Sunday. Also it is seeking to allow the premises to play Live and Recorded Music up until 1am on Monday to Sunday. These changes to the Premises Licence if not adequately controlled will increase the potential for the premises to give rise to noise disturbance.
5. The applicant to my knowledge has not undertaken or submitted a risk assessment (*as per paragraph 5.1 to 5.5 of Carmarthenshire County Council Licensing policy*) to assess the potential impacts the variation application may have on the Licensing Objectives in particular the "Prevention of a Public Nuisance". Subsequently the application doesn't contain an operating schedule setting out in detail the control measures the applicant intends to put in place to deal with the risks identified in the assessment.

Therefore based on the above mentioned points we recommend that the application is amended to the following -:

Supply of Alcohol

Sunday to Thursday 07:00 – 00:00 / Friday- Saturday 07:00 - 01:30

Late night refreshment

Sunday to Thursday 23:00 – 23:30 / Friday- Saturday 23:00 - 01:00

Recorded music

Sunday to Thursday 07:00 – 00:00 / Friday- Saturday 07:00 - 01:00

Live music Monday

Sunday to Thursday 07:00 – 00:00 / Friday- Saturday 07:00 - 01:00

Opening Hours

Sunday to Thursday 07:00 – 00:30 / Friday- Saturday 07:00 - 02:00

In addition to the above we recommend that the following conditions are attached to the premises licence in order to ensure that the "Public Safety" and "Prevention of Public Nuisance" Licensing objectives are being promoted.

Prevention of Public Nuisance conditions

1. During periods of regulated entertainment all external windows and doors shall be kept closed, other than for access and egress to the premise.
2. No speakers shall be installed in any external areas of the premises

(A14)

3. Bottles shall not be emptied into the bins outside the premises between 11:00pm and 7:00am.
4. Neighbour courtesy notices shall be displayed at the exits of the premises in order to inform patrons and staff to leave the premises quietly in respect of the local residents.
5. After 22:30 the consumption of alcohol shall not be permitted in any outside locations within the boundary of the premises.
6. The new external doorway leading into the Lounge area (*as highlighted in the variation application*) must be a lobbied entrance.

Public Safety conditions

7. After 9:00pm no glass drinking vessels shall be used in any external areas of the premises.

Should you agree with the above and wish to accept the conditions, you are required to confirm this in writing. A copy of your acceptance should be forwarded to the Licensing Section and myself.

Accepting the above will enable me to withdraw the representation and the above requirements will become conditions of your premises licence.

If you wish to discuss the matter further, please do not hesitate to contact me.

Yours Faithfully

Mr A W Morgan
Environmental Health Practitioner
Environmental Health and Licensing Section

c.c Licensing Section, 3 Spilman Street, Carmarthen, SA31 1LE

Eich cyf / Your ref:
Fy nghyf / My ref: AWM
Dyddiad / Date: 12/12/19

Gofynner am / Please ask for: Aled Morgan
Llinell Uniongyrchol / Direct Line: 01269 598262
E-bost / E-mail: PublicProtection@carmarthenshire.gov.uk

Mr Mark Howell,
Poplars Inn,
Pondside,
Johnstown,
Carmarthen,
Carmarthenshire
SA31 3HU

Dear Mr Howell,

**Re: Noise complaints from Poplars Inn, Pondside, Johnstown, Carmarthen
Environmental Protection Act 1990**

Further to our telephone conversation on the 6th of December 2019 with regards to the above may I update you with the following.

I have considered the most appropriate way to proceed with the above matter. Whilst considering information provided by both parties, I believe that undertaking a review of the above Premises Licence would be the most appropriate and proportional option for this case. The aim of the review process would be to attach some conditions to the Premises Licence, these in my opinion would better promote the Public Safety and Prevention of Public Nuisance objectives of the Licensing Act 2003. The conditions proposed would be based on the points below

1. CCTV to cover the beer garden and car park area of premises
2. Doors and windows to be kept closed from 7pm when the premises is open.
3. Doors to be provided with self-closures
4. Remove Live Music entitlement to outside areas under the Live Music Act 2003. This would result in the use of TEN's for any Live Music in outside areas.

The review process would result in a committee hearing, where the above matter will be discussed and heard in front of the Licensing Committee. During the hearing there will be an opportunity for you to address committee members and to give your account of the situation and the circumstances surrounding the situation.

Robin Staines BA (Hons.), MA, MCIH

**Pennaeth Tai & Diogelu'r Cyhoedd
Adran Cymunedau**

3 Heol Spilman, Caerfyrddin, SA31 1LE.
Tŷ Elwyn, Llanelli, SA15 3AP.

Neuadd y Dref, Heol Iscennen, Rhydaman, SA18 3BE.

**Head of Housing & Public Protection
Department for Communities**

3 Spilman Street, Carmarthen, SA31 1LE.
Tŷ Elwyn, Llanelli, SA15 3AP.

Town Hall, Iscennen Road, Ammanford, SA18 3BE.

A16

If you require any further information or assistance, please do not hesitate to contact me.

Yours Faithfully,

Mr A W Morgan
Environmental Health Officer

c.c. Licensing Section, 3 Spilman Street, Carmarthen



Eich cyf / Your ref:

Fy nghyf / My ref: AWM/160405

Dyddiad / Date:
16/07/2020

Gofynner am / Please ask for:

Aled Morgan

Llinell Uniongyrchol / Direct Line:

01269 598262

E-bost / E-mail:

publicprotection@carmarthenshire.gov.uk

Mr Mark Howell,
Poplars Inn,
Pondside,
Johnstown,
Carmarthen,
Carmarthenshire
SA31 3HU

Dear Mr Howell,

**Re: Noise complaints from Poplars Inn, Pondside, Johnstown, Carmarthen
Environmental Protection Act 1990**

Further to my previous correspondence sent to you on the 13th of December 2019 concerning the above may I update you on the current position.

On the 13th, 14th and 15th of July 2020 I received noise complaints with regards to the above premises. In addition to the noise reports I've also received complaints relating to the following

- Damage to property including cars
- Customers fighting and throwing bottles and glasses at each other
- Swearing and abusive language
- Noise from car horns, slamming doors, revving engine's
- Customers threatening members of the public
- Residents been blocked in their homes due to cars parked
- Over-capacity and no social distancing,
- residential property being used as a car park without permission.
- Customers have urinated, vomited and smashed their cups into a neighboring property.
- Large numbers of cars parked on Pondside.

Based on the above, I would like to inform you that we will be undertaking monitoring in order to assess the complaints received and to determine their validity.

Jonathan Morgan

Pennaeth Cartrefi a Chymunedau Mwy Diogel, Adran Cymunedau
3 Heol Spilman, Caerfyrddin, SA31 1LE | Porth y Dwyrain, Llanelli, SA15 3YF
Neuadd y Dref, Heol Iscennen, Rhydaman, SA18 3BE

Head of Homes and Safer Communities, Department for Communities
3 Spilman Street, Carmarthen, SA31 1LE | Eastgate, Llanelli, SA15 3YF
Town Hall, Iscennen Road, Ammanford, SA18 3BE



INVESTORS
IN PEOPLE

Mae croeso i chi gysylltu â mi yn Gymraeg neu Saesneg

You are welcome to contact me in Welsh or English

A18

I know that prior to the Covid-19 pandemic I outlined in my correspondence to you on the 13th of December 2019 that I would be initiating a review the Premises Licence. Unfortunately I've not had an opportunity to progress with this any further mainly due no Licensing Committees taking place and also the closure of Premises during the lockdown period.

However given the recent complaints and the previous unresolved issues relating to your premises I will have to reconsider my position on whether or not it would be expedient to reinitiate the review process.

If you require any further information or assistance please do not hesitate to contact me.

Yours Faithfully,

Mr A W Morgan
Environmental Health Officer

c.c. Licensing Section, 3 Spilman Street, Carmarthen



A19

A20

AWM /5





Eich cyf / Your ref: Gofynner am / Please ask for: **Emyr Jones**
Fy nghyf / My ref: Llinell Uniongyrchol / Direct Line: **(01267) 228717**
Dyddiad / Date: **9 November 2021** E-bost / E-mail: **publicprotection@carmarthenshire.gov.uk**

Head of Homes and Safer Communities
Carmarthenshire County Council
3 Spilman Street,
Carmarthen
SA31 1LE

Dear Sir,

**RE: Application for the Review of a Premises Licence
Poplars Inn, 1 Pondsides, Johnstown, Carmarthen, Carmarthenshire,
SA31 3HU
Application Date 12/10/2021**

Further to the receipt of the above application, the Licensing Authority make the following representations:

a) Previous Enforcement Action / Prosecutions

The premises Licence for The Poplars in Johnstown Carmarthen was transferred to Mr Mark Howell in July 2016 and at the same time Mr Howell became the Designated Premises supervisor for the premises.

In October 2016 Mr Howell applied to Vary the premises licence to extend permitted hours and update the premises layout and amend existing licence conditions.

The variation application was subject to representations from the responsible authorities as well as other parties. Following a licensing sub committee hearing on the 13th of December 2016 the application was granted subject to amendments and conditions agreed between the applicant and the responsible authorities.

A copy of the existing premises licence and conditions is attached for information. As you will see the licensed area of the premises is highlighted on the plan and does not extend to the external areas and car park.

Since that time no prosecutions or formal action has been taken under the Licensing Act 2003, however a warning was issued in relation to persons being witnessed by a licensing officer drinking outside the premises beyond the 22.30 terminal hour on the 21st of September 2019.

Jonathan Morgan

Pennaeth Cartrefi a Chymunedau Mwy Diogel, Adran Cymunedau
3 Heol Spilman, Caerfyrddin, SA31 1LE | Porth y Dwyrain, Llanelli, SA15 3YF
Neuadd y Dref, Heol Iscennen, Rhydaman, SA18 3BE

Head of Homes and Safer Communities, Department for Communities
3 Spilman Street, Carmarthen, SA31 1LE | Eastgate, Llanelli, SA15 3YF
Town Hall, Iscennen Road, Ammanford, SA18 3BE



INVESTORS
IN PEOPLE

In September 2021 a warning letter was issued under the Gambling Act 2005 requiring the operator to remove a gaming machine which had been installed within the temporary marquee at the premises.

b) Complaints.

A number of complaints have been received by the licensing authority in relation to these premises, since the licence was transferred to the current operator in 2016.

Following the introduction of the Covid-19 restrictions on hospitality premises in March 2020 the number of complaints from local residents and Councillors increased substantially, particularly from July 2020 when premises were able to operate outside subject to specific Covid measures. The complaints related to a range of matters as detailed in the review application including noise, ASB, criminal damage, parking difficulties and Covid regulation breaches.

In common with other licensed premises officers provided the operator with advice and guidance regarding the Welsh Government Covid regulations and regular visits were undertaken to follow up complaints.

During those visits officers noted that the car park area had been turned into a consumption area and there was significant people noise noted when the premises was busy as well as cars parked on the pavements along Pondsider. Officers have on occasion witnessed customers leaving the premises and then urinated in the street and others shouting as they walked away.

In April 2021 a large marquee was erected in the Car Park of the premises as shown in the images attached to the application. On the 26th of April 2021, in response to a telephone call from the Dyfed Powys Police I joined Police officers already outside the premises at approximately 9.30pm. There was vomit on the adjacent pavement and there was a large number of persons in the marquee and outside areas, many of which appeared to be intoxicated. A large number of tables had been set out in the marquee and outside area, which were well spaced out to assist with social distancing. The licensee, along with two registered door supervisors could be seen and heard trying to manage the customers in accordance with the Covid-19 regulations in force at the time. However despite their efforts customers could be seen moving between tables, joining other groups of 6 sat at tables, consuming alcohol as they moved around, some customers arrived and sat down without providing TTP details, others left carrying drinks. It was clear that the systems put in place were inadequate to cope with the numbers of persons present and as a result of the visit a Premises Improvement Notice was served. As customers were leaving the premises there was considerable noise and Police officers in attendance had to separate individuals who were squaring up to each other.

c) Responsible Authority Referrals.

The licensing authority has also received several referrals from the other responsible authorities in relation to the above premises since the licence was transferred to the current holder. These include referrals from Environmental Health, the Police, the Planning Department and the Covid Compliance team in Trading Standards. These referrals increased significantly in 2020 and the representations from the individual responsible authorities provide further details regarding the complaints that they were receiving.

The referrals from Environmental Health relate to noise complaints and noise app recordings which were being received by that department. Officers from the licensing section visited the premises along with Environmental Health officers to investigate these complaints and follow them up with the operator. On the 20/10/2017 officers visited and viewed CCTV footage following a complaint of noise from the beer garden and advice was given to the operator. On the 28/06/2018 a letter was sent to the licensee to provide advice regarding the limitations on holding events in the outside areas at the premises. On 02/10/19 a further joint visit to the premises was conducted to view CCTV following a further complaint, however the external camera was not working at this time.

During 2018, Environmental Health objected to two Temporary Event Notices submitted by the premises operator in relation to music events taking place in the external areas at the premises. One of these TENs were subsequently withdrawn by the operator on the 19th of June 2018 and the second was issued with a Counter Notice on the 21st of August 2018. The event on the 30th of June 2018 was held using a combination of the activities permitted under the premises licence and the provision of Live Music which is not regulated entertainment if it takes place in a workplace between 08.00 and 23.00 on the same day in front of an audience of no more than 500 people.

d) Relevant Sections of the Statutory Guidance.

The Licensing Authority believes that the following sections of the Statutory Guidance are relevant to this licence application: - Section 1 Introduction, Section 2 relating to The Licensing Objectives, Section 5 relating to Premises licences, Section 8 relating to Applications for Premises Licences, Section 10 relating to Licence Conditions, Section 11 Reviews and Section 16 Regulated Entertainment and in particular Sections 16.52, 16.53, and 16.55.

e) Relevant Sections of the Local Licensing Policy.

The Licensing Authority believes that the following sections of Carmarthenshire's Licensing Policy are relevant to this licence application:- Section 3 Fundamental principles, Section 4 Conditions of Licence, Sections 5 – 9 relating to The Licensing Objectives, Section 11 relating to Licensing Hours and section 18 relating to Licence Reviews.

In particular:-

8.7 Prior to erecting smoking structures applicants are reminded to consider whether their structure may conflict with relevant planning/building control permission for the premises. If the applicant is unsure whether this is the case or where they are aware of such a conflict, then they should contact the relevant Section of the Authority to resolve this matter.

8.8 Applicants are advised to consider how noise arising from the use of external smoking shelters/smoking areas is controlled. Applicants are advised to locate such areas away from residential properties if possible. It is also advised that applicants consider restricting the access to such areas and the activities undertaken within the areas e.g. alcohol not to be used in the external areas beyond a particular time and carefully manage access to and use of such areas.

8.9 Applicants are advised not to provide entertainment such as music and televisions in the external smoking areas. Not only can the noise from the entertainment cause disturbance, but external entertainment encourages people to stay outside for prolonged periods of time and this itself can give rise to noise and disturbance

f) Review Application.

Having considered the review application and the supporting evidence put forward by the applicant, the representations submitted by the other responsible authorities and other parties along with the observation of licensing officers the Licensing Authority believes that it is appropriate for additional conditions and restrictions to be placed on the premises licence to promote the licensing objectives.

The review application seeks to attach conditions to address the following:-

1. CCTV to cover the beer garden and car park area of premises.
2. Doors and windows to be kept closed from 7pm when the premises is open.
3. Doors to be provided with self-closures.
4. Remove Live Music entitlement under the Live Music Act 2003 for all outside areas. This would result in the use of TEN's for any Live Music in outside areas.
5. Car park to be reinstated in order to address the Public Nuisance resulting from displacement of patrons parking.
6. Remove all speakers and prohibit the playing of any amplified music /entertainment from all outside areas.

The licensing authority supports this request along with the need for all new conditions to be attached in accordance with section 177A(4) of the Licensing Act 2003 and also for existing licence conditions to be given renewed effect in accordance with section 177A(3) of the Licensing Act 2003.

A statement should be included as part of all premises licence conditions indicating that S177A of the Licensing Act 2003 does not apply to the conditions.

From the information available, the current operation of the premises appears to undermine the promotion of the licensing objectives, which are –

- The prevention of crime and disorder
- Public safety
- The prevention of public nuisance
- The protection of children from harm

The Licensing Authority requests that the premises licence holder sets out how they intend to ensure that the operation of the premises will promote the licensing objectives in future.

(BS)

These representations have been prepared on the 9th of November 2021 with the benefit of viewing the original application and representations from the other responsible authorities and other persons.

If the premises licence holder wishes to discuss the above representations they should contact me at the earliest opportunity and certainly prior to the application being referred to a Licensing Sub Committee hearing for determination.

If you require any further information or assistance, please do not hesitate to contact me.

Yours faithfully,

Mr E O R Jones
Licensing Lead

21



Heddlu Police
**DYFED
POWYS**

David Bizby
Divisional Licensing Officer
101 extension 27464
David.Bizby@dyfed-powys.pnn.police.uk
DCB/R2/2021

Jonathan Morgan
Head of Homes and Safer Communities,
Carmarthenshire County Council,
3, Spillman St,
Carmarthen.
SA31 1LE.

09 November 2021

Dear Mr Morgan,

Re: Review of Premises Licence – Poplars Inn, 1 Pondsides, Johnstown
Carmarthen, Carmarthenshire. SA31 3HU

Date completed application received – 12/10/2021

As a Responsible Authority, Dyfed-Powys Police have reviewed calls received regarding the Poplars Inn, Carmarthen from the 1st January 2019 to 19th October 2021.

During the review period, there have been 33 calls for service made to the police relating to crimes and incidents that have occurred inside or directly outside the Poplars Inn.

Abandoned 999 Call

On one occasion there was an abandoned 999 call from the premises, in which the call handler described hearing drunken shouting and laughing from a large group of persons.



www.dyfed-powys.police.uk

Prif Gwnstabl Dros Dro Temporary Chief Constable Claire Parmenter
Pencadlys Heddlu, Blwch SB 99, Llangynnwr, Caerfyrddin. SA31 2PF
Police Headquarters, PO BOX 99, Llangunor, Carmarthen. SA31 2PF

Mae Heddlu Dyfed-Powys yn croesawu gohebiaeth yn Gymraeg a Saesneg. Byddwn ni'n sicrhau ein bod ni'n ymateb yn eich dewis iaith ac ni fydd oedi mewn perthynas ag unrhyw ohebiaeth drwy'r Gymraeg.
Dyfed-Powys Police welcomes correspondence in Welsh and in English, and we will ensure that we respond to any correspondence through the language of your choice. Corresponding via the medium of Welsh will not endure any delay.

Anti-Social Behaviour

During the review period there have been a total of 12 anti-social behaviour incidents recorded to have occurred at Poplars Inn. Many incidents recorded involve multiple types of anti-social behaviour:

- 11 incidents whereby the anti-social behaviour is occurring outside the premises – including in the car park, street and local playground.
- 5 incidents whereby the call relates to vehicles parked outside of the premises – including cars being parked dangerously on pavements blocking access to wheelchairs and prams; cars being parked in the road blocking access to emergency vehicles; drunken individuals jumping on top of local residents' vehicles.
- 5 incidents where excessive noise has been reported coming from inside/outside the premises (loud music, drunken shouting). On one of these occasions it was reported that excessive noises began occurring from 09:00.
- 3 incidents where fighting has occurred outside or nearby the premises.

Assault

On one occasion, staff phoned 999 to request assistance and report an ongoing assault of a staff member by a person who refused to leave the premises.

Criminal Damage

There were 2 reported incidents of criminal damage during the review period. One of those calls was made by the landlord to report a local resident reversing their vehicle on the premises and knocking over a green bin and plant pot. The second call was made by a local resident to report damage to their vehicle's wing mirror, which is suspected to have been caused by persons involved with Poplars Inn that night.

Drink Drive

There was 1 incident where the police have been made aware by members of the public that people are visiting Poplars Inn after finishing work before drink driving later in the evening. However, there are additional incidents suspected to involve drink driving which have been allocated different Call Types by call handlers (2x RTC; 1x Suspicious Incident; 3x ASB).

Harassment

There are 2 separate incidents that have involved the landlord reporting local residents to the police. One of these incidents referenced parking disputes between the two parties. The other incident reported by the landlord concerned a local resident filming inside the premises. This may be linked to an ASB call where residents are believed to be filming inside the premises to provide evidence to the local authority regarding licensing issues.

C3

There have been 2 additional calls made to the police regarding harassment which involve excessive noise emanating from the premises.

Highway Disruption

During the review period there were 3 calls made to the police which were assigned a Highway Disruption call type by call handlers. However, highway disruption appears to be a reoccurring theme throughout other call types (5x ASB; 1x Motoring).

Licensing

There were 3 calls to police concerning suspected breach of licensing regulations. One incident reported an ongoing lock-in with multiple vehicles in the premises' car park. However, upon police arrival only the landlord was found to be present.

Two of the calls referenced large groups of people congregating inside and outside the premises' not adhering to social distancing measures which were enforced at the time.

Motoring

There was 1 incident whereby police were made aware of vehicles parking on both sides of the road; forcing pedestrians to walk on the road which was identified as a potential danger.

Public Order

There was 1 incident concerning public order whereby a group of intoxicated individuals were reported to be vomiting outside a local resident's property. This incident had the potential to escalate into a more serious issue as threats were made to the occupants of the property.

RTC

There were 2 incidents of RTC. One of the incidents involved a vehicle being hit by another car, and it was believed that the driver of the offending vehicle has been drinking and under the influence of drugs. The other incident was believed to involve someone drink driving their friend's car.

Suspicious incident

There were 2 suspicious incidents reported – one of which was a suspected drink driver and the other was a car pulling up on a local resident's property and blocking the driveway.

With regards to the reopening of the premises on the 26th April 2021 following a lockdown, PC Alex James and PC Rhian James attended the Poplars at 19:30hrs, it was extremely busy and loud and on speaking to the door staff

(C4)

there was in excess of 130 people at the venue, with over twenty five tables. The majority of people in attendance were aged 18-25.

There were two security staff managing this number of people and approximately five bar staff doing table service. The two-security staff were also managing who was entering and leaving the venue and in charge of documenting all their details.

Security were managing the table limits and stopping people from mixing tables. On attending it was obvious that the security staff were unable to cope. PC James witnessed people swapping tables and also tables in excess of 6. Both security officers were spoken to and stated that it was an impossible job to make sure the tables were limited to 6, as the people attending would not listen and there was not enough staff to enforce.

Members of the public were witnessed walking around the venue carrying drinks and stopping to talk to people on other tables.

There was no social distancing in place for the queue to the two male porta loos, males were gathering in a large group while waiting.

The staff conducting the table service were not identifiable and due to this people did not know who to call for a drink, and people were witnessed attending at the hatch to try and get a drink.

The Poplars was re-attended at 21:00hrs and there was approximately 90 people still at the venue.

Numerous persons were witnessed walking in and out of the venue without signing in or out, and the area to sign in was not being staffed.

Tables of 8, 9 and 10 were witnessed and people were still walking around with drinks and swapping tables.

Persons were witnessed moving tables and chairs to different locations. Bar staff and females entering to the toilet inside were not wearing face masks.

Due to the low level of staff in the venue, there was no control system in place to manage the high levels of people attending. On Police attendance many of the people were heavily intoxicated and many of them were shouting across tables to one another.

Due to the levels of intoxication, on persons leaving the premises a number of fights broke out.

The licensee stated that these persons were heavily intoxicated prior to attending his venue and this was the reason for their behaviour although they were allowed entry and served with alcohol.

I am cognizant of the correspondence submitted by Mr Aled Morgan of the Pollution and Wellbeing Team to the Carmarthenshire County Council Licensing Department requesting a review of the above Premises Licence.

"The aim of the review process would be to attach some conditions to the Premises Licence, these in my opinion would better promote the Licensing objectives of the Licensing Act 2003.

The conditions proposed would be based on the points below - :

1. CCTV to cover the beer garden and car park area of premises.
2. Doors and windows to be kept closed from 7pm when the premises is open.
3. Doors to be provided with self-closures.
4. Remove Live Music entitlement under the Live Music Act 2003 for all outside areas. This would result in the use of TEN's for any Live Music in outside areas.
5. Car park to be reinstated in order to address the Public Nuisance resulting from displacement of patrons parking.
6. Remove all speakers and prohibit the playing of any amplified music /entertainment from all outside areas."

Having considered the available data and the calls listed above, Dyfed-Powys Police supports the request for a review of the Premises Licence and the conditions proposed above.

In addition, the Police are requesting further strong and robust conditions to promote the Licensing Objectives and make the following representations:

1. The whole of the premises area including entry and exit points as well as all consumption and smoking areas used by customers and the Car Park area must be covered by CCTV cameras. There must not be any hidden or obscured areas or any other obstruction including outside Umbrellas and Canopies. This will deal with issues which may have arisen outside the premises when customers have been arriving or leaving. The position of CCTV cameras at the premises shall be to the satisfaction of Dyfed-Powys Police and a plan showing the cameras shall be provided for the Licensing Authority and Dyfed-Powys Police.
2. Alcohol can only be sold for consumption in the external area in polycarbonate, plastic or shatterproof glasses.

The data utilised within this correspondence are calls for service provided received by the Police drawn from the Command and Control System (STORM), crime data extracted from LCS2010 and the Custody System. The data was extracted on the 20th October 2021. The review period is 1st January 2019 to 19th October 2021.

CB

Yours Sincerely,

David Bizby
Divisional Licensing Officer

cc. Mr EOR Jones,
Principal Licensing Officer,
Carmarthenshire County Council,
3 Spilman Street,
Carmarthen,
SA31 1LE

DI

From: Carl E Atkins <CEAtkins@carmarthenshire.gov.uk>
Sent: 09 November 2021 14:31
To: SCH Licensing <SCHLicensing@carmarthenshire.gov.uk>
Cc: Emyr Jones <EORJones@carmarthenshire.gov.uk>; Andrew Rees <RARees@carmarthenshire.gov.uk>; Sue E Watts <SEWatts@carmarthenshire.gov.uk>
Subject: Premises Licence Review - The Poplars, Johnstown, Carmarthen

Dear Jonathan Morgan,

Thank you for notifying Planning Services of the application for a Premises Licence review and as a responsible authority, the Local Planning Authority (LPA) wishes to make representations regarding the application.

Under normal circumstances the LPA rarely has reason to comment on licence review applications as licenced premises will have the benefit of planning permission for all their activities or development. However, the Covid 19 pandemic has meant that licenced premises have had to adapt their operating methods to ensure compliance with the Covid 19 regulations, whilst attempting to keep their businesses viable.

To facilitate this, on 30th March 2021 the Welsh Government introduced The Town and Country Planning (General Permitted Development) (Amendment) (No.2) (Wales) Order 2021 which came into force on 30 April 2021. This legislation allowed additional or extended permitted development rights effective from 30th April 2021 to 3rd January 2022.

The relevant part in relation to The Poplars is "Hospitality uses - outdoor servery provision (Class F, Part 4A)" which advised LPAs as follows:-

"Also during this period, local planning authorities should maintain a flexible, supportive approach where businesses seek to utilise their curtilage for the provision of food and drink, including the erection of temporary structures. Local planning authorities should agree not to take enforcement action (in cases where development occurs, or where conditions may restrict the use of car parks/curtilage) during this period unless there is a significant planning impact."

Under existing legislation temporary structures such as marquees may be erected for a total of 28 days in a calendar year without requiring planning permission. The marquee which has been erected on the car park of The Poplars has been in place since April 2021.

It covers at least 50% of the total car park area and all the vehicle circulation space at the centre, making it almost unusable for customer parking, visitor vehicle access such as for taxis and the delivery of goods. Due to the proximity of the marquee to the front boundary, any remaining available space within the car park has been rendered impractical to use. Whilst a vehicle might be physically capable of entering the remainder of the car park from the road, access has been left so restricted that most visitors will not attempt to enter with a vehicle, particularly when the premises are busy with customers circulating outdoors.

DZ

Due to its large size, which incorporates a significant amount of undercover seating, a TV screen, sound system, billiard table, table tennis tables and arcade type amusement machines, the marquee cannot be considered as an overflow area to allow socially distanced space to maintain the existing floorspace of The Poplars. The marquee has the appearance of being a standalone public house or hospitality venue, except it does not have a bar, kitchen or toilets. It would appear the existing public house is used only for the provision of these facilities.

The LPA has received complaints in relation to the marquee in terms of noise disturbance, the loss of the car park with the resultant increase in on-street parking and the fact it seems an inappropriate feature in the car park having the appearance of a permanent substitute for the existing public house.

Having initially allowed the marquee to remain based on Welsh Government advice not to take enforcement action, the LPA has taken the view there is significant impact from its siting & use. As a result, on 15 09 2021 the licensee was requested to remove the marquee within 6 weeks. They were also asked to remove the front half of a large marquee/gazebo type structure adjacent to the public house, which has been in place since 2019 and has been the subject of noise complaints to the LPA. The rear half could remain as a small smoking shelter only. If the marquees are not removed as requested the LPA will consider more formal action.

Regards,

Carl Atkins,
Swyddog Gorfodi/Monitro
Enforcement/Monitoring Officer
External - 01267 242445, Internal - 5045.

Eich cyf / Your ref:

Gofynner am / Please ask for:

Roger Edmunds

Fy nghyf / My ref:

Llinell Uniongyrchol / Direct Line:

01554 742280

Dyddiad / Date: 8th November 2021

E-bost / E-mail:

redmunds@carmarthenshire.gov.uk

FAO: Mr Jonathan Morgan
Head of Homes and Safer Communities

Further to the application by the Pollution and Wellbeing team to review the premises license in respect of the Poplars Inn, Pongside, Johnstown, Carmarthenshire. I submit the following representations on behalf of the Trading Standards authority.

Since March 2020 and the advent of the coronavirus pandemic, the Trading Standards and COVID-19 Business Compliance teams of Carmarthenshire County Council have conducted over 5000 premises inspections to ensure compliance with the Health Protection (Coronavirus Restrictions) (Wales) Regulations (as amended). Breach of these regulations can give rise to criminal offences, punishable on conviction by significant fines.

Advice and guidance have been made freely available to all traders and indeed officers have attended to assist many premises to achieve compliance. Emailed guidance has also been provided to all Licensed premises and telephone advice also provided where requested.

It must be said that the vast majority of business have shown compliance or worked with the teams without the need for further action. Indeed, just a small proportion have not and, to date 66 notices have been issued including 24 closure notices and 40 improvement notices.

Regarding the Poplars Inn, there have been several complaints of non-compliance concerning the volume of music at the premises, which, until August 7th 2021, the regulations specified should be at 'background' level. This type of non-compliance was also observed by officers during a routine inspection on 21st November 2020. Shortly after this, all licensed premises were closed as required by the Alert Level 4 restrictions implemented on 19th December, 2020.

Following guidance and after providing advice to the responsible person at the premises (Mr. Howell) – including detailed advice provided during a visit to the premises on 23rd April 2021 – in response to a telephone call from Dyfed Powys Police on the evening of Monday 26th April, 2021, an officer visited the premises and found significant non-compliance with the Health Protection (Coronavirus Restrictions) (Wales) Regulations (as amended) This constituted a breach of the regulations and as a result a Premises Improvement Notice (PIN) which detailed

Cartrefi a Chymunedau Mwy Diogel Adran Cymunedau

3 Heol Spilman, Caerfyrddin, SA31 1LE Porth y Dwyrain, Llanelli, SA15 3YF
Neuadd y Dref, Heol Iscennen, Rhydaman, SA18 3BE

Homes and Safer Communities Department for Communities

3 Spilman Street, Carmarthen, SA31 1LE Eastgate, Llanelli, SA15 3YF
Town Hall, Iscennen Road, Ammanford, SA18 3BE



BUDDSODDWR | INVESTORS
MEWN POBL | IN PEOPLE

Mae croeso i chi gysylltu â mi yn y Gymraeg neu'r Saesneg

You are welcome to contact me in Welsh or English

the non-compliance and the actions required to remedy the same, was issued on Tuesday 27th April 2021 (see copy attached).

The 26th April 2021 was the first night that licensed premises could re-open following the aforementioned Alert Level 4 closure restrictions and this was the only premises that raised any concerns on that night and indeed we had no cause to issue a PIN to another licensed premises for over month.

Officers worked closely with Mr Howell in the days after the PIN was issued to ensure that he had an appropriate covid risk assessment and prevention measures in place by the time the notice expired on Friday 30th April 2021. During an inspection that evening, while some improvements had been made (for example, queuing system implemented for toilets and tables spread out to allow for social distancing) there were still concerns surrounding Mr Howell's control of customers moving around the premises and enforcement of the requirement to wear face coverings. However, by the time officers carried out a follow-up visit on Saturday 1st May 2021, these outstanding issues had been resolved.

Subsequent to the Premises Improvement Notice, feedback from officers during routine inspections demonstrated three further instances of non-compliance concerning noise levels, including customers shouting (30/04/2021), outdoor TV at high volume (19/06/2021), a brass band (24/07/2021 - body-worn camera footage available). While it is no longer mandatory under the regulations to limit noise volume, during a further routine inspection on 16th October 2021 and with the license review application in mind, officers noted loud music from a live singer performing in the marquee area, who could be heard from the street (body-worn camera footage available).

Carmarthenshire County Council Trading Standards section submit the above information as part of our representations in support of the review application and to demonstrate that it is appropriate and proportionate to attach additional conditions to the premises license.



R P Edmunds
Business and Consumer Affairs Manager

(F1)

From: Cllr. Gareth John <GJohn@carmarthenshire.gov.uk>

Sent: 05 November 2021 11:28

To: SCH Licensing <SCHLicensing@carmarthenshire.gov.uk>

Subject: Application to Review a Premises Licence - The Poplars, 1 Ponside Johnstown Carmarthen

I refer to the consultation being undertaken with regards reviewing the Premises Licence at the Poplars, Ponside, Johnstown as a result of a variety of complaints over an extended period of time.

As a town and County Councillor for the area I can most certainly confirm that I have, and continue to receive, representations and complaints on a regular basis regarding the Poplars from residents residing in Ponside and adjacent areas.

Complaints of antisocial behaviour and traffic/parking issues coincided with the premises reopening following the initial "lockdown" period where due to the covid regulations at the time, the business had to operate outdoors in the car park. This, combined with a period of good weather understandably proved extremely popular and drew a large volume of customers – far more than had historically been the case, which unfortunately brought all the issues that tend to be associated with alcohol and large scale social gatherings.

Members will be aware that this area of Johnstown suffers from severe traffic congestion issues primarily, but not solely, due to the large 400 pupil primary school at Heol Salem, with long suffering residents of Ponside particularly adversely impacted by traffic volume and inconsiderate parking at school times and people accessing the play area opposite. Although the school was closed, the incidences (and complaints) of inconsiderate parking and resultant traffic issues that coincided with the Poplars car park being utilised as a beer garden reached unprecedented levels which all the relevant agencies should be able to verify.

Despite all the incidences of rowdiness, parking and road safety issues I feel it fair to state that there was, to a degree, an initial underlining feeling of acceptance of all but the most extreme incidences of bad behaviour due to the business having been unable to trade for such a long period of time. Indeed as more and more premises in the area provided beer gardens the numbers attending (and the complaints) reduced.

From my perspective the number of representations and complaints I received noticeably increased once more once a marquee was erected in the car park. Over a period of time the nature of the business seemed to steadily change from one of serving meals and drinks to one providing live entertainment, functions, parties and at one time a flea market on a Sunday morning. Although the number of complaints I received were numerically less than before, the nature of the complaints related primarily to noise levels associated with the entertainment and anti-social behaviour, especially at weekends.

F2

I'm only too aware that local residents complained directly to various sections within the County Council and the Police on numerous occasions and that I liaised directly with the Police, Planning, Highways/Transport, Environmental Health and Licensing on their behalf seeking a coordinated approach to the issues being raised by local residents. I feel it's also fair to state that the liaison between the various teams to act upon the issues raised has not been viewed particularly positively by those impacted upon leading to a perception, although they were being assured that regular monitoring and visits were being undertaken by the various enforcement teams, that no-one seemed to be doing anything about it.

Given that the Poplars is situated in a primarily residential area, that the nature of the business operated has so fundamentally changed from that undertaken pre the pandemic and the number of complaints - I must agree with many of the residents that a review is not only warranted but also long overdue.

Yours Sincerely

Gareth John

F3

From: anthony [REDACTED]
Sent: 30 October 2021 19:13
To: SCH Licensing <SCHLicensing@carmarthenshire.gov.uk>
Subject: Application to Review Poplars Inn Premises License

You don't often get email from [REDACTED]

FAO: Andrew Rees
RE: regarding the Poplars Inn, Johnstown, Carmarthen SA31 3HU

Dear Mr Rees,

On hearing that an application review was to be carried out on the Poplars Inn, Johnstown, I thought it would be in the interests of the residents who reside in the locality of the pub, to bear witness regarding certain events and ask questions of some of the choices that have been granted to the Poplars Inn.

For the sake of clarity, the situations witnessed have been given in point form.

1. During Lockdown it was understandable that an alternative method of keeping patrons of the pub safe from COVID was needed. But Now that the COVID alert level is currently at zero, the large Marquee that has filled the car park is no longer required and has now become an eyesore on the landscape. A Marquee that large should require planning permission as it has increased the size of the property, and if it is no longer required to keep patrons safe, the owner should be made to take it down.
2. On Saturday 16th Oct 2021 at approx 8:30 I witnessed a very young couple leave the Poplars Inn and walk down towards the school. Once I parked the car, myself and my children walked towards my home, only to find the same young couple in my garden making out and participating in sexual activities. Luckily, my children did not witness what the hands of the couple were doing, but I did. I had to tell them (not so kindly) to leave.
3. The same night of the 16th Oct 2021, the music that was emanating from the Marquee was extremely loud. It is so obvious that the tent has inadequate soundproofing, I can not believe the decision to have entertainment in this Marquee has been made. This particular night I had to go to bed early as I work very early hours on Sunday morning (5am). A recording was made from my bedroom with the windows closed and in the dark as I was trying to get some sleep. I have attached evidence of the loud music in the form of a recording and a jpg image of the recorded timestamp (time of 23:21) to this email.
4. The noise emitted from the Poplars Inn has increased to levels that are considerably harder to live with.
5. Shouting and screaming from patrons that have left the pub during and after hours have woken the children.
6. There have been a number of times that the garden wall and pavement has been covered in vomit and urine.
7. Broken glass from alcohol bottles have been found along the pavement and in the road.
8. Parking issues have been a constant problem since the Marquee has been erected. Patrons and some pub staff members have parked on either side of the road, making it very difficult for other drivers to squeeze past. I witnessed first hand an Ambulance having to carefully maneuver itself through the gap left by parking on both sides. If police or other emergency services need to use that road, it will certainly increase their call time. It has also been witnessed that certain scaffolding and merchant companies from town, have had workers leave their big lorries on the side of the road to frequent the pub, and not move them till the following morning.

9. Opposite the Poplars Inn is a children's playground used by local children and pupils from the local schools, but it has been noted that the use of the park dwindles at around 5:30pm. We do not allow our children to use the park at around this time, as customers of the pub get boisterous and a confrontation was witnessed between two men having a verbal altercation. It was witnessed by myself and one of the children. One gentleman was standing by the park with the owner of the Poplars pub and another was on the premises of the pub. The language that was going back and forth was horrendous and threatening, and it just so happened to occur in front of young children using the swings. The time would approximately be around 5:30 - 6:30pm, as it was still very sunny and light at the time.
10. It has also been highlighted that bullying tactics have been used by the owner of the Poplars Inn and some of his staff by other property owners in the village, but this has NOT been witnessed first-hand by myself.

Johnstown is a quaint little village, surrounded by schools and family-oriented amenities, and a nightclub-esque pub is not necessary in the area with the town centre a mere walk away.

Yours Sincerely
a disconcerted resident

FS

From: [REDACTED]
Sent: 30 October 2021 20:03
To: SCH Licensing <SCHLicensing@carmarthenshire.gov.uk>; Public Protection <publicprotection@carmarthenshire.gov.uk>
Subject: Poplars Inn review

You don't often get email from [REDACTED]
F.A.O Andrew Reece and Aled and Ffion

I am writing to you with regards to the Poplars Inn, Johnstown, Carmarthen. I just wanted to give you my view on the way on which I have witnessed the Poplars has been run since I moved to 5 Pondsides in February this year.
The Poplars inn has been the bane of my life since the marquee was erected in the car park of the Poplars property.
Although I know it was necessary in the first instance so that the business could carry on trading and keep the patrons safe at the same time.
However on many of the nights it has had extremely loud music played and when I say loud, I live three doors down and I have had all my windows and doors closed yet I could still hear word for word the song being played.
The licensee has had live music on which obviously live bands and brass bands do not have a volume switch.
I finally logged a complaint I believe it was June or July as the music was just getting unbearable.
Again last Saturday 23/10/2021 I was babysitting for my granddaughter who is 4 years old and I myself have two children at home age 10 and 13, they were all in bed and the music was so loud I rang the police 101 (Reference number:DP-20211023-340). They could hear the music down the phone when I was speaking to them, They did inform me as it was only 8.30pm it was too early to intervene but they did say they would try and call by as it was affecting the children and their ability to go to sleep. I also downloaded the noise app from the council website and sent in a couple of recordings, although I'm not sure if they have been received?

Another way the presence of the unruly public house is affecting the lovely neighbourhood is the parking, Patrons of the public house are double parking and as we have drive sometimes its nearly impossible to access or exit it with the positioning of the parked traffic on the road.

My last complaint of the Poplars Inn is that my daughter plays in the park opposite but only until early evening (when the Poplars pub gets rowdy) but it does worry me as I have seen couples leave the Poplars Inn and go under the little hut under the slide (assuming to carry out sexual activities). I sometimes go over to inspect the equipment to make sure it is safe and hygienic for the children to play on. There is often broken glass, vomit and urine in the play area. This is a shame as it is a lovely park and well used in the daytime by local children.

Please could you take into account my voice, when carrying out your review.

Many Thanks
Charlotte Smith



From: Rachel Shailer <[REDACTED]>
Sent: 01 November 2021 21:51
To: Public Protection <PublicProtection@carmarthenshire.gov.uk>; SCH Licensing <SCHLicensing@carmarthenshire.gov.uk>; Aled Morgan <awmorgan@carmarthenshire.gov.uk>; Emyr Jones <EORJones@carmarthenshire.gov.uk>
Cc: Cllr. Gareth John <GHJohn@carmarthenshire.gov.uk>; Carl E Atkins <CEAtkins@carmarthenshire.gov.uk>
Subject: Poplars Pub Carmarthen Premise Licence review

Dear all,

Please find our application of evidence for consideration against the Poplars pub. Due to the size of the documentation becoming and having trouble sending it through the servers I have had to evidence the worst cases we have faced. I have listed case numbers and police numbers as examples of times support has been needed. You all have my diaries that have been sent via Council Noise complaints, I no longer have these as these were posted to you. The same with Noise App logs as we don't have access to these once sent to yourselves. Police reports can be listened to on their systems for further evidence of distressed calls and the issues and threats happening in the background. Should you require all the photographic and video evidence we have built over the years we would need to attend your office and bring in a hard drive for you to download them as there is so much we cannot get to go through. Happy to do this if needed.

Mr and Mrs R Shailer

**Resident's response to Application to review the Premise Licence of:
Poplars Inn, 1 Pondsides, Johnstown, Carmarthen, SA31 3HU**

Consideration to review premise license ref.AWM/125822

Enw'r Ymgeisydd / Applicant Name 09/11/2021 Poplars Inn 1 Pondsides Johnstown Carmarthen SA31 3HU Mr Mark Howell Libanus Chapel 69A Heol Y Banc

Summary

Public Health have received numerous complaints about noise, underage drinking, criminal damage, anti-social behaviour and parking issues caused by the premises and its customers, causing a nuisance to residents. During subjective monitoring, Officers have witnessed a variety of issues that substantiate some of the complaints received. These include customers urinating in public, cars parked on the roadside, customers vomiting on the roadside and excessive noise emanating from the Poplars Inn.

Application to contest licence:

27th October 2021

Mr and Mrs R Shailer

4 Pondsides

Johnstown Carmarthen

SA31 3HU

PublicProtection@carmarthenshire.gov.uk
SCHLicensing@carmarthenshire.gov.uk

Brief Summary:

Over the past couple of years, the Poplars Pub has caused considerable stress to ourselves at our residence. Prior to and since the erection of the new marquee we have been subjected too:

1. Extreme noise exposure during the night and day, throughout the week and into the weekend. This has made it impossible to work from home, relax and sleep at night.
2. Criminal damage to both of our cars. Police have the case numbers from the report where both wing mirrors were smashed off the side panel dented and scratched from customers, both cars have been vomited on – photo evidence sent to Counsellor Gareth.
3. Harassment, threats and abuse from both staff and customers. Case numbers from police, video evidence sent to noise, police have listened to threats from customers whilst distressed calls were being made to them. Police have responding case numbers 'threatened to be bricked, called c#nt, whilst speaking to police, individual was vomiting on curbside in front of use while threats from the group continue'
4. Blocking of access to the rear of our property from Number 3 Pondsides now being used as a public car park by both customers and staff with permission granted by Mark Howells under the **claims** that permission has been granted. **No evidence** of this has been provided at all by Mark. We have evidence of access on both house Deeds. This has prevented ourselves from being able to maintain our own property, address the falling wall between properties for our safety resulted in customers from the Poplars now entering the rear of our property to defecate, urinate and worse. Evidence to police has been provided.

Areas for consideration:

The prevention of crime and disorder

5th May

Very first opening night of the Poplars Pub after covid lockdown, 5th May. We put up with extreme noise throughout the day from drunken clientele and long into the night. After hearing shouting, swearing and breaking glass at gone 11.10pm the police were called to attend. The lack of security in the Poplars meant this was not dealt with by staff and required police. Police stayed on phone to myself whilst two cars were sent to assess situation. Ended up with 8 vans being required to de-escalate the situation and make everything safe. This is just one early example of the noise, risk to public and criminal behaviour we were to face. The noise and disturbance from this night eventually ended early hours in the morning resulting in limited sleep.



F8



← DYFe2sms 📞 ⋮

Text message
Wednesday, today

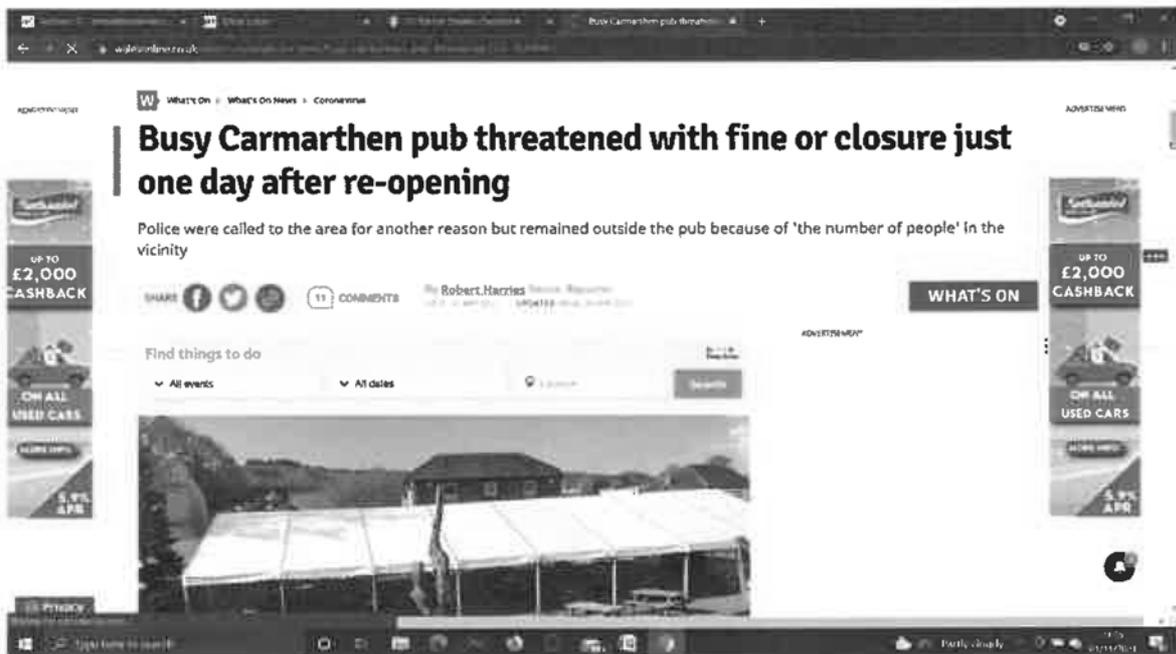
– DYFED-POWYS POLICE –

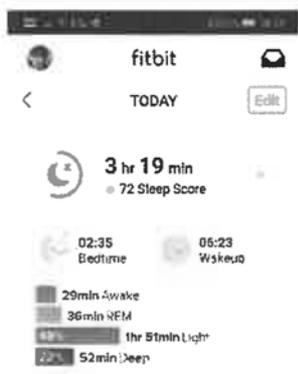
- YOUR REPORT HAS BEEN
LOGGED UNDER REF:
DP-[20210505-396](#).

30 min ago

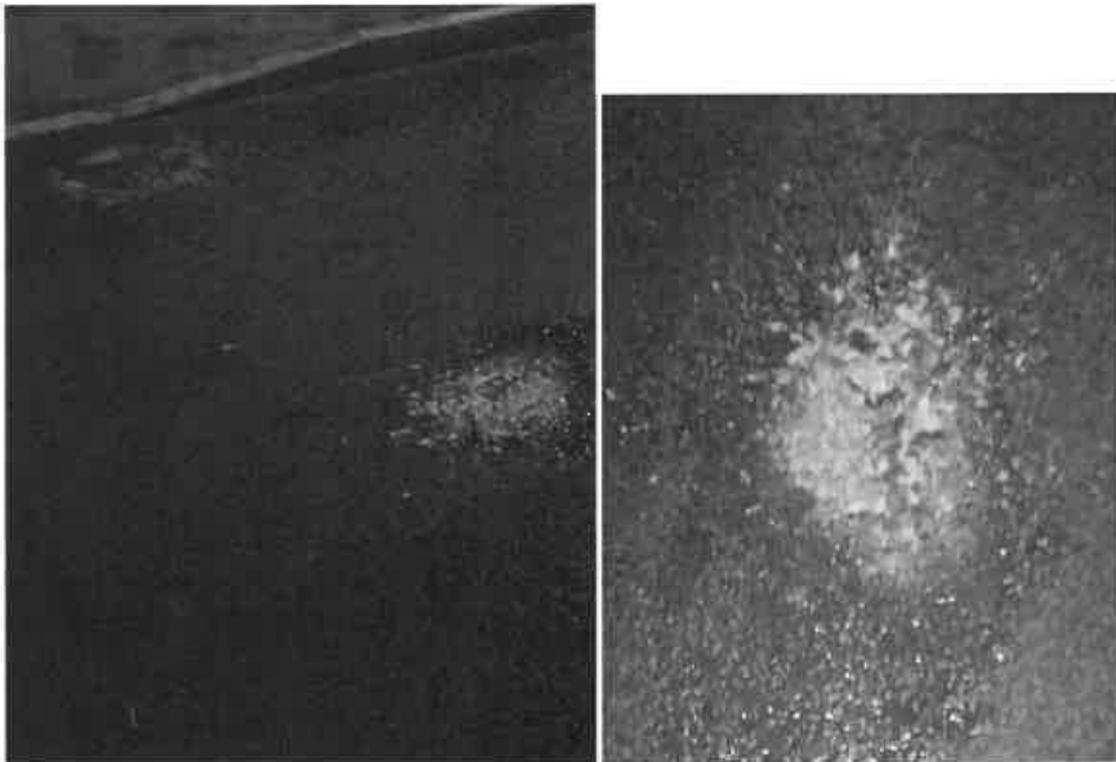
This night resulted in this action being taken: <https://www.walesonline.co.uk/whats-on/whats-on-news/busy-carmarthen-pub-threatened-fine-20490863>

Evidence of the lack of security, control and customer care.





Woke up to vomit in the street from this night, our own health and safety was put at risk as we had to clear this from our driveway and spit on the cars prior to using them. This behaviour has cost us finances for cleaning everytime it happens. This has happened a lot. Please see- council complaint references.



5.10.2019 Sound of smashing glass late at night. Rung police to report noise disturbance, did not know it was our car being smashed up. Police took report. Woke in morning to find damage to our car wing mirrors. Damage has happened on three different occasions to our vehicle. First time the left mirror was smashed off our car. We spent money to replace this. One the second occasion the right hand side mirror was smashed to pieces, door kicked and marked and scratched, this can be heard on the call to the police. Case number has been reported to police. Since this event we have

F10

now had to film when customers start getting threatening as evidence to protect our property.



More damage to vehicles: 7.11.2020 Further down the street other individuals, from houses, had their car panels destroyed. Our car was urinated on. Both my husband and myself contracted Covid December 2020. We were both dealing with this and trying to clean this from our cars as well as vomit and spit.



F11



17.7.21

fitbit premium 

< TODAY 

 5 days left this week

 **2 hr 45 min** 

● 65 Sleep Score

Glasses have been thrown into the gardens and we are confronted with having to remove smashed glass on a daily basis. This again makes using our own property a health hazard.

Public safety

Threatening behaviour where cliental of the pub have climbed on neighbour's property to access a bedroom window where I was sleeping and proceeded to intimidate and threaten to gain access to the bedroom. In the morning dirty pint glasses were left on the windowsill – I am assuming to make a point of their presence.

Pub cliental trespassing into the gardens of the neighbouring properties at all hours of night – where they have defecated and relived themselves. This has made it unsafe to use our own gardens and allow pets to have access.

Due to car park being using as a make shift pub garden (which is not its purpose) – cliental cars are now blocking the street and access to resident homes. There is no-longer anywhere safe for the clients of the pub to park – forcing them out into the street. The street cannot accommodate this, there is simply not the capacity or safe space. Therefore, we have even had individuals parking in our driveway completely stopping access. Police have had to be rung to get them removed.

- The prevention of public nuisance

Parties that have started on Friday afternoon at 4pm and continued through to Monday morning – marquees have been placed next to properties with loud music speakers inside – these have been turned up to full – been unable to use TV to drown out noise.

Ignoring the noise law – the pub owner has encouraged his cliental to drink outside of the pub property. This made the noise worse. -11pm- 7am sound laws are regularly broken we have to tolerate noise still being made at 2-3am. Nothing is done to reduce this or even acknowledge this. Everything he has done has been made in the direction to encourage anti -social behaviour eg external marquee with sound system and loud speakers, external pool tables, seating around boundary of car park under bedroom windows, external singing and live events which used to be held inside – reducing noise, forcing cars to park to park on street, placing industrial glass bins in front gardens not on pub property. Using front gardens as car parks for pub clients without permission!!

The pub regularly runs outside of legal operating hours that it licensed for – we have had to report this continuing through to early hours of the morning.

Since we starting making complaints about the noise levels and individual behaviour. The pub owner has expanded his outdoor seating arrangements. Extra seats have been deliberately placed up against all boundary walls encouraging the clients to sit there and intimidate neighbours. These are directly below bedroom windows of surrounding houses in an attempt to make noise worse for us.

Unscheduled events have become so loud and noisy we have had to leave our home and sleep overnight in alternative places.

Police action/ police reports have become numerous over the years with several case numbers to deal with various problems.

- The protection of children from harm

Rubbish in metal bins have been burned by wall in public car park– fumes were left to come across gardens and children play park. The fumes were toxic and we didn't know what was being burned that we were breathing in. This was unbearable.

Rubbish from pub thrown into garden – panelling, cables, fascias, guttering, sink, metal frames making it unsafe.

Glass skip been left in front of garden without permission – making it unsafe – emptied during unsociable hours, weekly which has been reported on numerous occasions.

Bin bags left in middle of street – left outside all properties down the street. These have had labels from council. Also blocked driveways.

Constantly confronted with shouting, swearing and vile language as cliental become drunker as the night progresses and are left in the car park to be sick and urinate wherever they want too.

We have been subjected to threatening and violent behaviour – endless recordings have been submitted of threatening behaviour were cliental have threatened to hurt other individuals.

Drunk cliental throwing glasses and smashing up signs, entering the park and destroying swings, slides leaving smashed glasses making it unsafe for children.

Early hours of the morning – car horns and engine revving as car park is then used a meeting point – drunken doughnuts being performed and they use the main street as a drag strip to race up and down. This places everyone at risk.

Appendix reference:

Noise complaint Logs to Council Website

11.09.21 – FS Case 362566267

5.9.21 – FS Case 361043537

2.9.21 – FS Case 360524435

28.8.21 – FS Case 359354297

25.7.21 – FS Case 351831430

Due to file size becoming too large this is a very brief summary of the worst cases we have been subjected too. Further evidence of noise reports, recordings and contact can be found through the submission of the Noise App, emails to Aled Morgan, Alun Evans, Emyr Jones, Councillor Gareth John and the Dyfed Powys Police.

Should any photographic evidence be required this can be sent on request via hard drive again due to size along with video evidence of events and recordings.

Action

*We ask that when considering the premise license of the Poplars, on the 9th November 2021, consideration of the facts presented to you of the noise disturbance, levels and duration of time we have been subjected to it, quality of life and enjoyment of our home reduction, criminal damage from drunken cliental, harassment from clients and staff be taken into consideration. It also needs to be noted that whenever Mark Howells has been given guidance, restrictions in service or warnings to follow this have been ignored. The standing of the temporary marquee and all the damage that has occurred as a result being one prime example. We request the temporary marquee be removed from the premises, the car park be returned to be of service to the local community and reduce congestion and parking issues providing safety for everyone. Live music events be held indoors with windows and doors closed to reduce noise exposure. Customers to be kept indoors and not have the car park as a beer garden. Sensible levels of security staffing present that **will** take action against any forms of drunken behaviour that will cause distress to local residents.*

Regards,

Mrs Rachel Shailer

Mr Rhodri Shailer

Sent: 03 November 2021 15:03
To: SCH Licensing <SCHLicensing@carmarthenshire.gov.uk>
Subject: Re: RE: Poplars Pub Carmarthen Premise Licence review

You don't often get email from [\[redacted\]](#) [Learn why this is important](#)
Hello Andrew,

Yes I give full consent and permission for this to be used in the review against the Poplars Pub Johnstown. Please forward our application to each and all the relevant departments who require this

F14

evidence and I grant full permission of its use by them as evidence to support their case.

Regards,

Mr and Mrs R Shailer

F15

From: Emma E Smith <EESmith@carmarhentowncouncil.gov.uk>
Sent: 21 October 2021 09:36
To: SCH Licensing <SCHLicensing@carmarthenshire.gov.uk>
Cc: Alun Harries <ajharries@carmarhentowncouncil.gov.uk>
Subject: RE: Hysbysiad o Gais am Adolygu Drwydded / Notification of Application to Review a Licence: Poplars Inn, Tre-loan/Johnstown, Caerfyrddin/Carmarthen.

Bore da,

Thank you for the opportunity to comment on the review. Carmarthen Town Council discussed the matter in its meeting last night and resolved that they would like to support CCC's application to review the premises, but would not like to take part in the review itself.

Cofion / Regards,
Emma

Emma Smith
Dirprwy Glerc y Dref a Rheolwr Cyllid
Deputy Town Clerk & Finance Manager
01267 235199
EESmith@carmarhentowncouncil.gov.uk
Cyngor Tref Caerfyrddin - Carmarthen Town Council
 Dilyn ian  Follow us 
Blwyddyn Awyr Agored 2021 Year of Outdoors 



Cydweithio Cymunedol
Community Collaboration

Cyngor Tref Caerfyrddin
Carmarthen Town Council 

RHYBUDD PREIFATRWYDD CYFFREDINOL - GENERAL PRIVACY NOTICE

LICENSING SUB COMMITTEE

07/12/2021

SUBJECT AND PURPOSE

**Application for the Variation of a Premises Licence.
Clockwork Tavern, Unit 9, Eastgate, Llanelli SA15 3YF.**

KEY DECISIONS REQUIRED:

The Sub Committee considers the application and all the representations and evidence that have been submitted and have regard to the Authority's Licensing Policy and National Guidance.

REASONS:

- 1) The committee is obliged to promote the licensing objectives which are: -
- The prevention of Crime and Disorder.
 - Public Safety.
 - The Prevention of Public Nuisance.
 - The Protection of Children from Harm.

Relevant Scrutiny Committee Consulted	NA
Exec Board Decision Required	NA
Council Decision Required	NA

Executive Board Portfolio Holder: Councillor P M Hughes (Environmental & Public Protection)

Directorate: Communities Name of Head of Service Mr Jonathan Morgan Report Author Mr Andrew Rees	Designation: Head of Homes & Safer Communities. Licensing Officer	Tel No. 01267 228285 E Mail Address: jmorgan@carmarthenshire.gov.uk Tel No. 01267 228787 rarees@carmarthenshire.gov.uk
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EXECUTIVE SUMMARY

Licensing Sub Committee 07/12/2021

SUBJECT

Application for the Variation of a Premises Licence. Clockwork Tavern, Unit 9, Eastgate, Llanelli SA15 3YF.

To consider an application from Scarlets Regional Limited, for the Variation of a premises licence in respect of the above premises.

To allow:-

Recorded Music: Friday & Saturday 08:00-02:00

Sale of Alcohol: Friday & Saturday 08:00-02:30.

Bank Holiday Sundays, Christmas Eve, Boxing Day, New Years Eve & New Years Day if days fall on other days than Fridays and Saturdays - Sale of Alcohol to be allowed until 2.30am

Anything of a similar description to Live Music, Recorded Music or Performances of Dance
Friday & Saturday 08:00-02:00

Opening Hours:- Friday & Saturday 08:00-03:00

A copy of the application is attached as Appendix **A**.

The Licensing Authority has made representations. These are attached as Appendix **B**.

The Pollution & Wellbeing Team have made representations, which are attached as Appendix **C**.

Dyfed Powys Police have made representations, which are attached as Appendix **D**.

Other persons have made representations, which are attached as Appendix **E**.

A copy of the current licence is attached at Appendix **F**.

Further to the above representations, the applicant has subsequently amended the application, to allow:

Recorded music Friday & Saturday 08:00-01:00 (as existing);

Sale of Alcohol Friday & Saturday 08:00-02:00

Opening Hours Friday & Saturday 08:00-02:30

This amendment is attached as Appendix **G**.

The remaining Responsible Authorities have not made representations in respect of the application.

DETAILED REPORT ATTACHED ?

NO



IMPLICATIONS

I confirm that other than those implications which have been agreed with the appropriate Directors / Heads of Service and are referred to in detail below, there are no other implications associated with this report :

Signed: Mr Jonathan Morgan

Head of Homes and Safer Communities

Policy and Crime & Disorder	Legal	Finance	ICT	Risk Management Issues	Organisational Development	Physical Assets
NONE	YES	NONE	NONE	NONE	NONE	NONE

LEGAL: The legal implication of refusing the application is that the applicant may lodge an appeal.

CONSULTATIONS

I confirm that the appropriate consultations have taken in place and the outcomes are as detailed below

Signed: Mr Jonathan Morgan

Head of Homes & Safer Communities

1. **Local Member(s):**
No local member involvement and therefore no consultation necessary.
2. **Community / Town Council:**
No Community / Town Council involvement and therefore no consultation necessary.
3. **Relevant Partners:**
The Responsible Authorities have been consulted regarding the application.
4. **Staff Side Representatives and other Organisations:**
There are no other organisations involved and therefore no consultation necessary.



**Section 100D Local Government Act, 1972 – Access to Information
List of Background Papers used in the preparation of this report:**

THESE ARE DETAILED BELOW

Title of Document	File Ref No.	Locations that the papers are available for public inspection
Application Form and File Contents.	Clockwork Tavern, Unit 9, Eastgate, Llanelli.	Licensing Section, 3 Spilman Street, Carmarthen
Licensing Policy		Licensing Section, 3 Spilman Street, Carmarthen
National Guidance		Licensing Section, 3 Spilman Street, Carmarthen





Carmarthenshire
Application to vary a premises licence
Licensing Act 2003

For help contact
SCHLicensing@carmarthenshire.gov.uk
 Telephone: 01267 228 924

* required information

Section 1 of 18

You can save the form at any time and resume it later. You do not need to be logged in when you resume.

System reference

Not Currently In Use

This is the unique reference for this application generated by the system.

Your reference

You can put what you want here to help you track applications if you make lots of them. It is passed to the authority.

Are you an agent acting on behalf of the applicant?

Yes No

Put "no" if you are applying on your own behalf or on behalf of a business you own or work for.

Applicant Details

* First name

Daniel

* Family name

Davies

* E-mail

daniel.clockworktaVERN@gmail.com

Main telephone number

07568304939

Include country code.

Other telephone number

Indicate here if you would prefer not to be contacted by telephone

Are you:

Applying as a business or organisation, including as a sole trader
 Applying as an individual

A sole trader is a business owned by one person without any special legal structure. Applying as an individual means you are applying so you can be employed, or for some other personal reason, such as following a hobby.

Applicant Business

Is your business registered in the UK with Companies House? Yes No

Note: completing the Applicant Business section is optional in this form.

Registration number

03389199

Business name

Scarlets Regional Ltd.

If your business is registered, use its registered name.

VAT number

GB 700885933

Put "none" if you are not registered for VAT.

Legal status

Private Limited Company

Continued from previous page...Your position in the business Home country

The country where the headquarters of your business is located.

Registered Address

Address registered with Companies House.

Building number or name Street District City or town County or administrative area Postcode Country **Section 2 of 18****APPLICATION DETAILS**

This application cannot be used to vary the licence so as to extend the period for which the licence has effect or to vary substantially the premises to which it relates. If you wish to make that type of change to the premises licence, you should make a new premises licence application under section 17 of the Licensing Act 2003.

I/we, as named in section 1, being the premises licence holder, apply to vary a premises licence under section 34 of the Licensing Act 2003 for the premises described in section 2 below.

* Premises Licence Number

Are you able to provide a postal address, OS map reference or description of the premises?

 Address OS map reference Description
Postal Address Of PremisesBuilding number or name Street District City or town County or administrative area Postcode Country **Premises Contact Details**Telephone number

Continued from previous page...

Non-domestic rateable
value of premises (£)

79,500

Section 3 of 18**VARIATION**Do you want the proposed
variation to have effect as
soon as possible? Yes NoDo you want the proposed variation to have effect in relation to the
introduction of the late night levy? Yes NoYou do not have to pay a fee if the only
purpose of the variation for which you are
applying is to avoid becoming liable to the
late night levy.If your proposed variation
would mean that 5,000 or
more people are expected to
attend the premises at any
one time, state the number
expected to attend**Describe Briefly The Nature Of The Proposed Variation**

Describe the premises. For example the type of premises, its general situation and layout and any other information which could be relevant to the licensing objectives. Where your application includes off-supplies of alcohol and you intend to provide a place for consumption of these off-supplies, you must include a description of where the place will be and its proximity to the premises.

Section 4 of 18**PROVISION OF PLAYS**[See guidance on regulated entertainment](#)Will the schedule to provide plays be subject to change if this application to
vary is successful? Yes No**Section 5 of 18****PROVISION OF FILMS**[See guidance on regulated entertainment](#)Will the schedule to provide films be subject to change if this application to
vary is successful? Yes No**Section 6 of 18****PROVISION OF INDOOR SPORTING EVENTS**

Continued from previous page...

[See guidance on regulated entertainment](#)

Will the schedule to provide indoor sporting events be subject to change if this application to vary is successful?

Yes No

Section 7 of 18

PROVISION OF BOXING OR WRESTLING ENTERTAINMENTS

[See guidance on regulated entertainment](#)

Will the schedule to provide boxing or wrestling entertainments be subject to change if this application to vary is successful?

Yes No

Section 8 of 18

PROVISION OF LIVE MUSIC

[See guidance on regulated entertainment](#)

Will the schedule to provide live music be subject to change if this application to vary is successful?

Yes No

Section 9 of 18

PROVISION OF RECORDED MUSIC

[See guidance on regulated entertainment](#)

Will the schedule to provide recorded music be subject to change if this application to vary is successful?

Yes No

Standard Days And Timings

MONDAY

Start

End

Start

End

TUESDAY

Start

End

Start

End

WEDNESDAY

Start

End

Start

End

THURSDAY

Start

End

Start

End

Provide timings in 24 hour clock (e.g., 16:00) and only give details for the days of the week when you intend the premises to be used for the activity.

Continued from previous page...

FRIDAY

Start

End

Start

End

SATURDAY

Start

End

Start

End

SUNDAY

Start

End

Start

End

Will the playing of recorded music take place indoors or outdoors or both?

Indoors Outdoors Both

Where taking place in a building or other structure select as appropriate. Indoors may include a tent.

State type of activity to be authorised, if not already stated, and give relevant further details, for example (but not exclusively) whether or not music will be amplified or unamplified.

State any seasonal variations for playing recorded music.

For example (but not exclusively) where the activity will occur on additional days during the summer months.

Non-standard timings. Where the premises will be used for the playing of recorded music at different times from those listed above, list below.

For example (but not exclusively), where you wish the activity to go on longer on a particular day e.g. Christmas Eve.

Section 10 of 18

PROVISION OF PERFORMANCES OF DANCE

[See guidance on regulated entertainment](#)

Will the schedule to provide performances of dance be subject to change if this application to vary is successful?

Yes No

Section 11 of 18

Continued from previous page...

PROVISION OF ANYTHING OF A SIMILAR DESCRIPTION TO LIVE MUSIC, RECORDED MUSIC OR PERFORMANCES OF DANCE

[See guidance on regulated entertainment](#)

Will the schedule to provide anything similar to live music, recorded music or performances of dance be subject to change if this application to vary is successful?

Yes No

Standard Days And Timings

MONDAY

Start

End

Start

End

Provide timings in 24 hour clock (e.g., 16:00) and only give details for the days of the week when you intend the premises to be used for the activity.

TUESDAY

Start

End

Start

End

WEDNESDAY

Start

End

Start

End

THURSDAY

Start

End

Start

End

FRIDAY

Start

End

Start

End

SATURDAY

Start

End

Start

End

SUNDAY

Start

End

Start

End

Provide a description of the type of entertainment that will be provided.

Background recorded music

A7

Continued from previous page...

Will this entertainment take place indoors or outdoors or both?

Indoors Outdoors Both

Where taking place in a building or other structure select as appropriate. Indoors may include a tent.

State type of activity to be authorised, if not already stated, and give relevant further details, for example (but not exclusively) whether or not music will be amplified or unamplified.

from 1am - 2am, music will be played at background levels to allow customers to wind down and finish their drinks before they leave the premises

State any seasonal variations for entertainment.

For example (but not exclusively) where the activity will occur on additional days during the summer months.

Bank Holiday Sundays, we'd like our recorded music to be allowed until 2am.

Non-standard timings. Where the premises will be used for entertainment at different times from those listed above, list below.

For example (but not exclusively), where you wish the activity to go on longer on a particular day e.g. Christmas Eve.

Christmas Eve, Boxing Day, New Years Eve & New Years Day, we'd like our recorded music to be allowed until 2am

Section 12 of 18

PROVISION OF LATE NIGHT REFRESHMENT

Will the schedule to provide late night refreshment be subject to change if this application to vary is successful?

Yes No

Section 13 of 18

SUPPLY OF ALCOHOL

Will the schedule to supply alcohol be subject to change if this application to vary is successful?

Yes No

Standard Days And Timings

MONDAY

Start

End

Start

End

Provide timings in 24 hour clock (e.g., 16:00) and only give details for the days of the week when you intend the premises to be used for the activity.

Continued from previous page...

TUESDAY

Start	<input type="text" value="08:00"/>	End	<input type="text" value="00:00"/>
Start	<input type="text"/>	End	<input type="text"/>

WEDNESDAY

Start	<input type="text" value="08:00"/>	End	<input type="text" value="00:00"/>
Start	<input type="text"/>	End	<input type="text"/>

THURSDAY

Start	<input type="text" value="08:00"/>	End	<input type="text" value="00:00"/>
Start	<input type="text"/>	End	<input type="text"/>

FRIDAY

Start	<input type="text" value="08:00"/>	End	<input type="text" value="02:30"/>
Start	<input type="text"/>	End	<input type="text"/>

SATURDAY

Start	<input type="text" value="08:00"/>	End	<input type="text" value="02:30"/>
Start	<input type="text"/>	End	<input type="text"/>

SUNDAY

Start	<input type="text" value="08:00"/>	End	<input type="text" value="00:00"/>
Start	<input type="text"/>	End	<input type="text"/>

Will the sale of alcohol be for consumption?

- On the premises
 Off the premises
 Both

If the sale of alcohol is for consumption on the premises select on, if the sale of alcohol is for consumption away from the premises select off. If the sale of alcohol is for consumption on the premises and away from the premises select both.

State any seasonal variations.

For example (but not exclusively) where the activity will occur on additional days during the summer months.

The sale of alcohol to be allowed until 2.30am on Fridays & Saturdays with all customers vacated from the premises by 3am

Non-standard timings. Where the premises will be used for the supply of alcohol at different times from those listed above, list below.

For example (but not exclusively), where you wish the activity to go on longer on a particular day e.g. Christmas Eve.

Bank Holiday Sundays, Christmas Eve, Boxing Day, New years Eve & New Years Day if days fall on other days than Fridays and Saturdays. Sale of Alcohol to be allowed until 2.30am.

Continued from previous page...

Section 14 of 18

ADULT ENTERTAINMENT

Highlight any adult entertainment or services, activities, or other entertainment or matters ancillary to the use of the premises that may give rise to concern in respect of children.

Provide information about anything intended to occur at the premises or ancillary to the use of the premises which may give rise to concern in respect of children, regardless of whether you intend children to have access to the premises, for example (but not exclusively) nudity or semi-nudity, films for restricted age groups etc gambling machines etc.

Section 15 of 18

HOURS PREMISES ARE OPEN TO THE PUBLIC

Standard Days And Timings

MONDAY

Start

End

Start

End

TUESDAY

Start

End

Start

End

WEDNESDAY

Start

End

Start

End

THURSDAY

Start

End

Start

End

FRIDAY

Start

End

Start

End

SATURDAY

Start

End

Start

End

Provide timings in 24 hour clock (e.g., 16:00) and only give details for the days of the week when you intend the premises to be used for the activity.

Continued from previous page...

SUNDAY

Start

End

Start

End

State any seasonal variations.

For example (but not exclusively) where the activity will occur on additional days during the summer months.

Bank Holiday Sundays

Non standard timings. Where you intend to use the premises to be open to the members and guests at different times from those listed above, list below.

For example (but not exclusively), where you wish the activity to go on longer on a particular day e.g. Christmas Eve.

Christmas Eve, Boxing Day, New Years Eve, New Years Day

Identify those conditions currently imposed on the licence which you believe could be removed as a consequence of the proposed variation you are seeking.

Our Opening Times, Live Music/Recorded Music and Sale of Alcohol is currently set at 1am on Fridays and Saturdays. We'd like to extend our Live Music/Recorded Music to 2am. Extend the sale of alcohol to 2.30am and extend our closing time to 3am on Fridays, Saturdays & Bank Holidays.

- I have enclosed the premises licence
- I have enclosed the relevant part of the premises licence

Reasons why I have failed to enclose the premises licence or relevant part of premises licence.

Section 16 of 18

LICENSING OBJECTIVES

Describe the steps you intend to take to promote the four licensing objectives:

a) General – all four licensing objectives (b,c,d,e)

List here steps you will take to promote all four licensing objectives together.

we will stop live music/recorded music at 2am and give the customers and hour to wind down.

Continued from previous page...**b) The prevention of crime and disorder**

Door Staff are employed every fri/sat and will be extended to 3am to ensure safety of customers leaving the premises.
 No more customers will be allowed to enter the premises after 1.30am.
 CCTV system is installed and recording 24/7. & held for 31 days.
 Consumption of alcohol by customers at the premises must cease before the end of closing hours, staff will be required to collect all alcoholic drinks by 2.45am

c) Public safety

capacity will be reduced after 1am, any customers leaving will not be welcomed back in and no additional customers will be accepted.
 suitable risk assessments are in place.
 SIA door staff are employed to monitor the premises.
 manager/assistant manager will be on the premises at all times.
 licensable activities to be provided are Live music/DJ until am, then background music until 2am.
 Sufficient number of staff employed and on the premises at ll times.
 CCTV recorded and kept for 31 days.

d) The prevention of public nuisance

Door Staff will ensure all customers are dispersed from the premises in a quiet and respectful manner when leaving the premises also ensuring to respect neighboring properties.
 SIA Door Staff employed from until closing hours.

e) The protection of children from harm

no children are allowed on the premises.

Section 17 of 18**NOTES ON REGULATED ENTERTAINMENT**

Continued from previous page...

In terms of specific **regulated entertainments** please note that:

- Plays: no licence is required for performances between 08:00 and 23.00 on any day, provided that the audience does not exceed 500.
- Films: no licence is required for 'not-for-profit' film exhibition held in community premises between 08.00 and 23.00 on any day provided that the audience does not exceed 500 and the organiser (a) gets consent to the screening from a person who is responsible for the premises; and (b) ensures that each such screening abides by age classification ratings.
- Indoor sporting events: no licence is required for performances between 08.00 and 23.00 on any day, provided that the audience does not exceed 1000.
- Boxing or Wrestling Entertainment: no licence is required for a contest, exhibition or display of Greco-Roman wrestling, or freestyle wrestling between 08.00 and 23.00 on any day, provided that the audience does not exceed 1000. Combined fighting sports – defined as a contest, exhibition or display which combines boxing or wrestling with one or more martial arts – are licensable as a boxing or wrestling entertainment rather than an indoor sporting event.
- Live music: no licence permission is required for:
 - a performance of unamplified live music between 08.00 and 23.00 on any day, on any premises.
 - a performance of amplified live music between 08.00 and 23.00 on any day on premises authorised to sell alcohol for consumption on those premises, provided that the audience does not exceed 500.
 - a performance of amplified live music between 08.00 and 23.00 on any day, in a workplace that is not licensed to sell alcohol on those premises, provided that the audience does not exceed 500.
 - a performance of amplified live music between 08.00 and 23.00 on any day, in a church hall, village hall, community hall, or other similar community premises, that is not licensed by a premises licence to sell alcohol, provided that (a) the audience does not exceed 500, and (b) the organiser gets consent for the performance from a person who is responsible for the premises.
 - a performance of amplified live music between 08.00 and 23.00 on any day, at the non-residential premises of (i) a local authority, or (ii) a school, or (iii) a hospital, provided that (a) the audience does not exceed 500, and (b) the organiser gets consent for the performance on the relevant premises from: (i) the local authority concerned, or (ii) the school or (iii) the health care provider for the hospital.
- Recorded Music: no licence permission is required for:
 - any playing of recorded music between 08.00 and 23.00 on any day on premises authorised to sell alcohol for consumption on those premises, provided that the audience does not exceed 500.
 - any playing of recorded music between 08.00 and 23.00 on any day, in a church hall, village hall, community hall, or other similar community premises, that is not licensed by a premises licence to sell alcohol, provided that (a) the audience does not exceed 500, and (b) the organiser gets consent for the performance from a person who is responsible for the premises.
 - any playing of recorded music between 08.00 and 23.00 on any day, at the non-residential premises of (i) a local authority, or (ii) a school, or (iii) a hospital, provided that (a) the audience does not exceed 500, and (b) the organiser gets consent for the performance on the relevant premises from: (i) the local authority concerned, or (ii) the school proprietor or (iii) the health care provider for the hospital.

Continued from previous page...

- Dance: no licence is required for performances between 08.00 and 23.00 on any day, provided that the audience does not exceed 500. However, a performance which amounts to adult entertainment remains licensable.
- Cross activity exemptions: no licence is required between 08.00 and 23.00 on any day, with no limit on audience size for:
 - o any entertainment taking place on the premises of the local authority where the entertainment is provided by or on behalf of the local authority;
 - o any entertainment taking place on the hospital premises of the health care provider where the entertainment is provided by or on behalf of the health care provider;
 - o any entertainment taking place on the premises of the school where the entertainment is provided by or on behalf of the school proprietor; and
 - o any entertainment (excluding films and a boxing or wrestling entertainment) taking place at a travelling circus, provided that (a) it takes place within a moveable structure that accommodates the audience, and (b) that the travelling circus has not been located on the same site for more than 28 consecutive days.

Section 18 of 18**PAYMENT DETAILS**

This fee must be paid to the authority. If you complete the application online, you must pay it by debit or credit card. For detailed guidance on the fee structure, please refer to the table on Page 4, 5 and 6 of the guidance document.

* Fee amount (£)

315.00

ATTACHMENTS**AUTHORITY POSTAL ADDRESS****Address**

Building number or name

Street

District

City or town

County or administrative area

Postcode

Country

United Kingdom

DECLARATION

I/WE UNDERSTAND THAT IT IS AN OFFENCE, UNDER SECTION 158 OF THE LICENSING ACT 2003, TO MAKE A FALSE STATEMENT IN OR IN CONNECTION WITH THIS APPLICATION. THOSE WHO MAKE A FALSE STATEMENT MAY BE LIABLE ON SUMMARY CONVICTION TO A FINE OF ANY AMOUNT.

* I understand that I must now advertise my application.

* I understand that if I do not comply with the requirements my application will be rejected.

 Ticking this box indicates you have read and understood the above declaration

This section should be completed by the applicant, unless you answered "Yes" to the question "Are you an agent acting on behalf of the applicant?"

Continued from previous page...

* Full name
* Capacity
Date (dd/mm/yyyy)

* Full name
* Capacity
Date (dd/mm/yyyy)

Once you're finished you need to do the following:

1. Save this form to your computer by clicking file/save as...

2. Go back to <https://www.gov.uk/apply-for-a-licence/premises-licence/carmarthenshire/change-1> to upload this file and continue with your application.

Don't forget to make sure you have all your supporting documentation to hand.

IT IS AN OFFENCE, UNDER SECTION 158 OF THE LICENSING ACT 2003, TO MAKE A FALSE STATEMENT IN OR IN CONNECTION WITH THIS APPLICATION. THOSE WHO MAKE A FALSE STATEMENT MAY BE LIABLE ON SUMMARY CONVICTION TO A FINE OF ANY AMOUNT.

Eich cyf / Your ref: Gofynner am / Please ask for: Emyr Jones
Fy nghyf / My ref: Llinell Uniongyrchol / Direct Line: (01267) 228717
Dyddiad / Date: 10th November 2021 E-bost / E-mail: publicprotection@carmarthenshire.gov.uk

Head of Homes and Safer Communities
Carmarthenshire County Council
3 Spilman Street,
Carmarthen
SA31 1LE

Dear Sir,

**RE: Application to Vary a Premises Licence
Clockwork Tavern, Unit 9, Eastgate, Llanelli, Carmarthenshire, SA15
3YF
Application Date 13/10/2021**

Further to the receipt of the above application, the Licensing Authority make the following representations:

a) Previous Enforcement Action / Prosecutions

The Premises were first licensed by the authority on the 14th of April 2011 when the Eastgate development was being constructed. The supporting documentation provided by the developer and applicant at that time set out their intentions for the complex and indicated that a terminal hour of 1am on Fridays and Saturdays as it was a restaurant dominated location. This licence was later surrendered once the occupiers of the individual units obtained their own premises licences.

The current premises licence which is held by Scarlet Regional Limited was granted in 2012 and also has a terminal hour of 1am. I attach a copy for information. An application was submitted by the licence holders on the 17th of August 2020 to place Mr Daniel Davies on to the licence as the designated premises supervisor.

There have been no previous prosecutions or enforcement action taken by the licensing authority under the Licensing Act 2003 in relation to these premises.

Following a COVID compliance visit on the 12th of September 2020 a Premises Improvement Notice was issued to the operator on the 14th of September 2020

Jonathan Morgan

Pennaeth Cartrefi a Chymunedau Mwy Diogel, Adran Cymunedau
3 Heol Spilman, Caerfyrddin, SA31 1LE Porth y Dwyrain, Llanelli, SA15 3YF
Neuadd y Dref, Heol Iscennen, Rhydaman, SA18 3BE

Head of Homes and Safer Communities, Department for Communities
3 Spilman Street, Carmarthen, SA31 1LE Eastgate, Llanelli, SA15 3YF
Town Hall, Iscennen Road, Ammanford, SA18 3BE



BUDDSODD WYR | INVESTORS
MEWN POBL | IN PEOPLE

Mae croeso i chi gysylltu â mi yn y Gymraeg neu Saesneg
You are welcome to contact me in Welsh or English

under the coronavirus regulations in force at that time. The notice was lifted on the 17th of September 2020 following the operator implementing the necessary improvements to comply with the regulations. Further advice regarding reducing the volume of background music was given by the COVID officers during a visit in November 2020.

b) Complaints.

The complaints received regarding the premises are listed below.

c) Responsible Authority Referrals.

The licensing authority has received a referral from the Environmental Health noise team in September 2021 regarding a complaint from a local resident relating to Music and People noise from the premises on Friday and Saturday nights between 10.30pm and 12.30am. In October 2021 we were made aware of a further noise complaint referred to Environmental Health by a company operating in a neighbouring building complaining about noise of live music from the premises until approximately 1.30am.

d) Relevant Sections of the Statutory Guidance.

The Licensing Authority believes that the following sections of the Statutory Guidance are relevant to this licence application: - Section 1 Introduction, Section 2 relating to The Licensing Objectives, Section 5 relating to Premises licences, Section 8 relating to Applications for Premises Licences and Section 10 relating to Licence Conditions.

e) Relevant Sections of the Local Licensing Policy.

The Licensing Authority believes that the following sections of Carmarthenshire's Licensing Policy are relevant to this licence application:- Section 3 Fundamental principles, Section 4 Conditions of Licence, Sections 5 – 9 relating to The Licensing Objectives and Section 11 relating to Licensing Hours and in particular :-

11.1 The Licensing Authority recognises that fixed and artificially early closing times in certain areas can lead to peaks of disorder and disturbance on the streets when large numbers of people tend to leave licensed premises at the same time. Longer licensing hours may therefore be an important factor in reducing friction at late night food outlets, taxi ranks and other sources of transport in areas where there have already been incidents of disorder and disturbance.

11.2 However, the Licensing Authority recognises that in certain cases, the presumed benefits of longer licensing hours may be outweighed by the disadvantages of increased public nuisance, crime and disorder. This may be particularly the case in rural or residential areas. The Licensing Authority advises applicants to address this possibility when preparing their operating schedules in accordance with section 5 of this policy.

11.3 As far as the Licensing Authority's overall approach to licensing hours is concerned, it has not introduced any form of zoning at present.

11.4 Instead, regard will be given to the individual characteristics of the premises concerned and the area in which it is located. It is recognised that pubs, nightclubs, restaurants, hotels, theatres, members' clubs and community venues all contribute to the night time economy but with contrasting styles and characteristics. Proper regard will be had to those differences and the impact they are likely to have on the local community.

11.5 Premises licensed to sell alcohol will generally be permitted to do so during the normal hours they intend to open for business

11.6 Where representations are received, the Licensing Authority will deal with the issue of licensing hours on the individual merits of each application. For example, when issuing a licence, stricter controls may be imposed in the case of premises which are situated in the vicinity of residential accommodation.

f) Proposed Operating Schedule.

Having considered the current application and the operating schedule put forward by the applicant, the Licensing Authority believes that, if the application were granted, the wording set out in the operating schedule, which refers to the existing licence conditions, is not sufficiently precise to enable it to form clear enforceable licence conditions in accordance with section 18(2)(a) of the Licensing Act.

Given the location of the premises, along with the requested extension in permitted hours by two hours until 3.00 am on Friday and Saturday nights as well as the activities sought in the application and the existing complaints, the licensing authority believes that it would be appropriate for the applicant to provide an assessment as set out in Section 5 of the Licensing Policy:-

5.1 Applicants for new premises licences and those seeking variation of existing licences/permissions are advised to demonstrate how they intend to promote the four licensing objectives.

5.2 In order to do this, applicants are advised to carry out a comprehensive and detailed assessment which should cover, amongst other things:

- a) The scope and nature of the licensable activities to be carried out.
- b) The duration of such activities.
- c) The nature and location of the premises in which the activities are to take place (this may include reference to beer gardens, smoking shelters or any other open areas forming part of the premises, or used by the premises for the carrying on of licensable activities and/or consumption of alcohol).
- d) The nature and location of other premises in the vicinity, and their occupants.
- e) The skills and knowledge levels of persons engaged in carrying out those activities.

5.3 The Licensing Authority advises that such an assessment should identify issues which could lead to the licensing objectives being undermined.

5.4 The Licensing Authority advises that such an assessment, and its conclusions, be incorporated within, or be annexed to, the operating schedule,

which forms part of the application. Where an applicant chooses not to submit a risk assessment, they are advised instead to provide a statement explaining why, in their opinion one is not needed.

5.5 The Licensing Authority advises that the operating schedule sets out in detail the control measures the applicant intends to put in place to deal with the risks identified in the assessment

Following a meeting at the premises with the operator on the 8th of November to discuss the application, the licensing authority requests that the control measures outlined verbally at the meeting be included within the requested written assessment.

From experience of dealing with alcohol licensed premises operating at the times proposed within the application, in a town centre location where customers move between various licensed premises forming part of the night time economy the licence holders will need to have robust systems in place in order to promote the licensing objectives.

Even with such systems in place, the operator will have limited ability to influence the behaviour of customers arriving and leaving the premises as well as any other individuals attracted to the premises during the extended hours requested.

The Police and Environmental Health Section have both submitted letters of representation in relation to the application. The Police representation requests that additional conditions be attached to the licence should the application be granted. The Environmental Health Section representation dated the 22nd of October 2021 also requests that the applicant provides additional information on how they intend to promote the "Prevention of Public Nuisance" and "Public Safety" Licensing Objectives. The Environmental Health Section has submitted a further representation on the 10th of November 2021 indicating that in the absence of the requested information they object to the application. However, they also indicate that they may re-consider their position if the requested information is provided.

Further representations have been received from other parties, objecting to the granting of the application. The subcommittee will have to consider those representations as well as the representations of the responsible authorities and be satisfied that granting the application will not undermine the licensing objectives.

If the application is granted, I believe it would be appropriate to attach the conditions requested by the Police to the premises licence.

These representations have been prepared on the 10th of November with the benefit of viewing the original application and representations listed above.

I would be grateful if the applicant could forward the requested information and contact me to discuss the above representations at the earliest opportunity and certainly prior to the application being referred to a Licensing Sub Committee hearing for determination.

BS

If you require any further information or assistance, please do not hesitate to contact me.

Yours faithfully,

Emyr Jones
Licensing Lead

Eich cyf / Your ref:

Fy nghyf / My ref: AWM

Dyddiad / Date: 22/10/2021

Gofynner am / Please ask for: Aled Morgan

Llinell Uniongyrchol / Direct Line: 01269 598262

E-bost / E-mail: PublicProtection@carmarthenshire.gov.uk

Scarlets Regional Limited
Parc Y Scarlets
Parc Pemberton
Llanelli
Carmarthenshire
SA14 9UZ

Dear Sir/Madam,

**Re: Application to Vary Premises Licence
Clockwork Tavern, Unit 9, Eastgate, Llanelli, Carmarthenshire, SA15 3YF**

Further to the receipt of the above application, I would like to make the following representations on behalf of the Environmental Health Section of Carmarthenshire County Council.

The premises currently operates as a Licensed Premise, therefore we do have some history of "Public Nuisance" or "Public Safety" related issues relating to the operation of the premise. Therefore I would like to make the following comments which are based on my professional opinion, my experience from dealing with similar venues and the following factors relating to this application

- The nature of the application including the hours and activities applied for
- The proximity to residential properties and noise sensitive businesses
- The proposed operating schedule is not clear in specifying what control measures will be employed to ensure the promotion of the "Prevention of Public Nuisance" Licensing Objective.
- History of ongoing noise complaints from the premises

Given the above factors, I recommend the applicant should provide further information on how they intend to promote the "Prevention of Public Nuisance" and "Public Safety" Licensing Objectives. This information would hopefully assist me in making an informed decision as to whether or not appropriate conditions are necessary for this application.

If you wish to discuss the matter further, please do not hesitate to contact me.

Yours Faithfully

Mr A W Morgan
Environmental Health Practitioner
Environmental Health Section

Robin Staines BA (Hons.), MA, MCIH

C2

From: Aled Morgan <AWMorgan@carmarthenshire.gov.uk>
Sent: 10 November 2021 14:24
To: SCH Licensing <SCHLicensing@carmarthenshire.gov.uk>
Subject: RE: Premises Variation: Clockwork Tavern.

Good Afternoon,

Further to the receipt of the above application, and my representations dated 15/10/2021 may I provide you with the following update. I have not received the information requested. Also I've not had an opportunity to undertake an out of hours assessment of the noise levels which was discussed during my site visit with the applicant on the 2nd of November 2021.

Therefore based on the above and with the information to hand at this moment in time the Environmental Health Section objects to the above application. Should further information be provided or gathered in due course we may reconsider our position with respect to this application.

I trust that the above is of some information , should you have any queries or concerns then please do not hesitate to contact me.

Diolch

Aled Morgan
Arweinydd (Dros dro) Tîm Llygredd / Temp Pollution Team Lead
Swyddog Iechyd yr Amgylchedd / Environmental Health Officer

D1



Heddlu Police
**DYFED
POWYS**

David Bizby
Divisional Licensing Officer
101 extension 27464
David.Bizby@dyfed-powys.pnn.police.uk
PRG747/DB

Scarlets Regional Limited
Parc Y Scarlets
Parc Pemberton
Llanelli
Carmarthenshire
SA14 9UZ

10 November 2021

Dear Sir/Madam,

Re: Variation of a Premises Licence – Clockwork Tavern, Unit 9, Eastgate,
Llanelli, Carmarthenshire. SA15 3YF

Variation Details: application to increase the hours for recorded music Sunday
to Thursday 08:00-00:00; Friday & Saturday 08:00-02:00:
Sale of alcohol Sunday to Thursday 08:00-00:00; Friday & Saturday 08:00-
02:30.

Date completed application received – 13/10/2021

With reference to the above application for the grant of additional hours of
recorded music and sale of alcohol, I can confirm that I have been liaising
closely with colleagues in the Llanelli Neighbourhood Policing Team in
Llanelli.

Initially, the Eastgate area was developed as a family and entertainment
venue and not as a late-night drinking area.



Prif Gwnstabl Dros Dro Temporary Chief Constable Claire Parmenter
Pencadlys Heddlu, Blwch SB 99, Llangynnwr, Caerfyrddin. SA31 2PF
Police Headquarters, PO BOX 99, Llangunnor, Carmarthen. SA31 2PF

Police Sergeant Ben Ashton who runs the Neighbourhood Policing Team states that historically, there were problems in the area late at night especially due to noise pollution. When he commenced in Llanelli with Tom Peppers and Bar Luna being late night attractions, the area was always busy with drunk people shouting and fighting or just being jovial but loud during the late and early hours.

Sergeant Ashton will state that, "Opening the bar for longer will increase the persons drunken state which would see a return to late night drunk activities and the issues for residents which were evidenced in the past". PS Ashton draws attention to other venues within Carmarthenshire that have late licences and although they are positioned in different locations they have required heavy intervention from both the Police and the Council to manage the way their patrons behave. He does not expect this premises to be any different from any other establishment.

An extra 1.5hrs of drinking will mean the establishment will be responsible for making people more drunk and later into the evening. This will indeed create increased demand for the police service and other emergency services.

In terms of mitigation, Mr Davies is willing to add a double door to assist with noise but that does not mitigate the noise his customers will make when they leave the property. The wind breaks could be used to direct revelers away from the property but this is at the good will of the patrons leaving following a suggestion. An intoxicated person generally becomes less reasonable.

PS Ashton adds that his views are not to object to this application, however he believes that careful consideration should be given to it.

The Police therefore ask for strong and robust conditions to promote the Licensing Objectives and make the following representations:

1. A CCTV system shall be maintained at the premises which gives coverage to the whole of the premises including entry and exit points as well as all consumption and smoking areas used by customers. There must not be any hidden or obscured areas or any other obstruction including outside Umbrellas and Canopies.
2. The system shall continually record whilst the premises are open and conducting licensable activities and if a defect arises the Licensing Authority or the Police must be informed and immediate arrangements must be made to rectify the fault
3. Footage from the CCTV system must be capable of being recorded onto an easily downloadable format.
4. Images recorded by the CCTV system shall be retained for a period of not less than 31 days and shall be provided to the Police or an authorised Officer of the Licensing Authority upon request.

5. All images recorded by the CCTV system shall denote an accurate date and time.
6. The challenge 25 scheme to be adopted at the premises with notices and posters to be clearly displayed in the premises, near the entrances and bar areas. This is to emphasize to customers that they will be challenged if they look 25 or under and they shall provide documented proof that they are over 18 years of age. Proof of age shall only comprise a passport, photo card driving licence, an EU/EEA national ID card or similar document, an HM Forces warrant card, or a card bearing the PASS hologram.
7. Notices shall be prominently displayed indicating that the area is being monitored by CCTV.
8. Notices shall be prominently displayed requesting customers to respect the needs of local residents and use the area quietly.
9. No person under the age of 18 shall be employed on the premises whether paid or unpaid for the purpose of serving alcohol.
10. A minimum of 3 Door Supervisors to be on duty from 2200hrs on Friday and Saturday nights until the premises close.
11. A minimum of 3 Door Supervisors to be on duty from 22.00hrs on specific days such as Boxing Day, New Year's Eve and Bank Holiday Sundays. Also whenever regulated entertainment events take place.
12. When employed, Door Supervisors must be registered with the SIA and to be on duty until the time that all members of the public have left the premises.
13. The challenge 25 scheme to be adopted at the premises with notices and posters to be clearly displayed in the premises, near the entrances and bar areas. This is to emphasize to customers that they will be challenged if they look 25 or under and they shall provide documented proof that they are over 18 years of age. Proof of age shall only comprise a passport, photo card driving licence, an EU/EEA national ID card or similar document, an HM Forces warrant card, or a card bearing the PASS hologram.
14. The Designated Premises Supervisor or another Personal Licence Holder to be on the premises on Friday and Saturday nights between the hours of 20.00 and the end of permitted hours.
15. The terminal hour to the outside area in front of the premises to be 22:30 hours Monday to Sunday for the consumption of alcohol. Customers permitted to temporarily leave and then re-enter the internal

D4

area of the premises, eg. to smoke, after 22:30 hours shall not be permitted to take drinks or open containers with them.

16. Outside tables and chairs shall be rendered unusable by 22:30 hours each day and shall be removed from the outside area by 22:30 hours each day.

I also refer to 5.6 of the Licensing Policy whereby the Licensing Authority believes that the effective management of licensed premises by suitably experienced and trained staff is essential for the promotion of the four licensing objectives. This is especially relevant to the management of outdoor areas and to this application.

The Police believe that the above conditions are necessary and appropriate to promote the Licensing Objectives.

Yours Sincerely,

David Bizby
Divisional Licensing Officer

cc. Mr EOR Jones,
Licensing Lead,
Carmarthenshire County Council,
3 Spilman Street,
Carmarthen,
SA31 1LE

E1

From: Cllr. Eryl Morgan <EMorgan@carmarthenshire.gov.uk>

Sent: 31 October 2021 10:57

To: Andrew Rees <RARees@carmarthenshire.gov.uk>

Subject: RE: nightclub

Andrew,

I endorse Mr Thomas's view and concerns that will undoubtedly arise if this application is granted. The bus shelters in the bus station will be an attraction to people going to and leaving the Clockwork Tavern. History of behaviour problems in the past in the area will undoubtedly arise again, for example noise, urinating, and taxi arriving and departing will have a serious negative impact on the residents of Stepney Place. As the area is part of my Ward I strongly oppose this application.

Cllr Eryl Morgan.

E2 .

From: jeff thomas

Sent: 25 October 2021 17:36

To: Public Protection <publicprotection@carmarthenshire.gov.uk>

Subject: Clockwork Pub, Eastgate, Llanelli.

Dear Sir/ Madam,

I am writing regarding a matter that concerns me and will also impact on my neighbours. There is currently a pub in the Eastgate development (Clockwork), they have applied to become a nightclub with a 3am license. This will be problematic for us as neighbours and for the neighbouring properties. It will definitely detract from customers wanting to frequent the theatre and Odean in the evenings.

some of our concerns are:

- *There is no smoking area for this property and they will no doubt congregate outside the front causing noise etc. into the early hours.
- *We will have to endure the comings and goings til 4am
- *Taxis etc until 4am
- *Anti social behaviour which we have endured for years from Tom Peppers
- *Damage to the bus stops and urinating in the streets.
- *Damage to our properties.

The Eastgate development was meant to be an early evening family development. In the meeting I attended (prior to the development) there was no mention of a nightclub or late night licenses.

We have endured YEARS of problems from Tom Peppers/Moonraker we have had things through our letter boxes, fights in the streets, broken windows, amongst other incidents that I'm sure you as the local authority are aware of, but in fairness to that place, it was there when we bought our house, although the entire area has been altered and now we face directly onto the place causing us extra grief. I can assure you that ALL my neighbours are against this application.

I include the link to the application.

<https://www.carmarthenshire.gov.wales/media/1226704/clockwork-tavern.pdf>

Yours,

Jeff Thomas
Stepney Place

1. Sent: 31 October 2021 15:56

To: Public Protection <PublicProtection@carmarthenshire.gov.uk>

Subject: An Appeal Against The Clockwork Tavern's Application For Variation of a Premises Licence

Dear Sir/Madam,

I wish to appeal against the above application made by The Clockwork Tavern (owned by Scarlets Regional Ltd) and I attach a letter detailing the nature of my complaint.

Please feel free to ask me any questions.

Thank you in advance.

Best wishes,

Stepney Place Resident

A Letter Of Appeal Against The Clockwork Tavern's Proposal To Extend Its Licencing Hours To 03:00am On Friday And Saturday

31 October 2021

To whom it may concern,

I would like to appeal against The Clockwork Tavern's Application For Variation Of A Premises Licence. The above establishment, located in Llanelli's Eastgate complex, wishes to extend its opening hours to 08:00-03:00 on Friday and Saturday (it is currently 08:00-01:00) and 08:00-00:00 (12 midnight) on Sunday to Thursday (currently 08:00-23:00). I sincerely hope that this application is NOT granted for the reasons below.

The Clockwork Tavern has been constantly playing loud music until 1am (sometimes even later – contrary to the licencing law) on Friday and Saturday since it reopened after lockdown on Friday 6 August 2021. This is exacerbated by the fact that the doors of the bar are continuously opened by customers, going in and out of the bar for a cigarette break. Thus, besides the incessant beat of the music, boisterous shouting and screaming can also be heard from myself and the other residents of Stepney Place, which is merely 80 metres away from the Clockwork Tavern. Since there is not any kind of sound barrier to block out this anti-social noise pollution, it is really difficult to sleep at night, especially on Friday, Saturday and sometimes on a Sunday night. I have even had to resort to wearing ear plugs in order just to get a good night's sleep, but even then I can still hear the constant beat of the loud music until it is eventually switched off at 1am! However, illegally it must be said, the music did not stop until 2:15am in the early hours of Sunday 31 October 2021, which was when the bar's doormen eventually closed the doors (please note that the current closing time is supposed to be

1am). Similarly, in the early hours of Monday 25 October, the music did not stop until 1am (again, according to The Clockwork Tavern's current licence, the music should have stopped at 11pm). Inevitably, I lost valuable sleep on this particular night, which had a profound effect on my work the following day and my mental health in general. Everybody has the right to sleep in peace.

Another reason why I do not wish for the above application to be granted is the anti-social behaviour associated with the establishment. Every weekend, I witness at least one fight between customers of the Clockwork outside its entrance, and the police have been called to deal with such skirmishes on several occasions since August. I know that excessive alcohol consumption and a temper are a dangerous combination, so extending the opening hours will inevitably lead to more anti-social behaviour. In addition to the violence, I have also witnessed many Clockwork customers stumble out of the bar and then urinate inside the bus shelters and on the wall of the nearby Odeon cinema.

Although I object to the Clockwork Tavern's wish to extend the licencing hours, I do not wish for the establishment to be closed down full stop. Indeed, I have been there several times myself when it was under previous ownership and a much more pleasant experience. Therefore, I am willing to make a compromise. I would like to suggest that the licensing hours remain at 08:00-23:00 on Sunday to Thursday, and are changed to 08:00-00:30 (12:30am) on Friday and Saturday. I think that this is a very reasonable request considering the above anti-social behaviour which I and other residents have to endure because of The Clockwork Tavern.

I sincerely hope that my request is listened to and fulfilled.

Thank you in advance.

Yours faithfully,

Stepney Place, Llanelli resident

ES

From:

Sent: 31 October 2021 18:27

To: Public Protection <PublicProtection@carmarthenshire.gov.uk>

Subject: Letter of Complaint Against The Clockwork Tavern's Application For Variation of a Premise Licence

Dear Sir/Madam,

Please find attached a letter concerning the above issue.

I look forward to your response.

Best wishes,

Stepney Place Resident

TO WHOM IT MAY CONCERN

Re: APPLICATION TO VARY A PREMISES LICENCE AT CLOCKWORK TAVERN,
EASTGATE, LLANELLI – PRIVATE LTD COMPANY OF SCARLETS REGIONAL
LTD

I am a resident of Stepney Place, Llanelli, and live across the road from the Clockwork. Since the beginning of August 2021, the residents have been complaining about the loud music emanating from the pub, big crowds outside shouting, screaming, urinating in the bus shelters and Odeon cinema doorway and generally unsociable behaviour. Police have been called on numerous occasions to break up brawls.

Usually, a big crowd congregates outside throughout the evening, especially Saturday night, apparently for a cigarette break but to me its just to carry on the party outside. Doors which should be kept closed and monitored by the staff are kept open and the loud music is thumping away in the early hours past 1am, keeping us awake and in a state of great tension.

The Noise App has been used by the residents and should be available for your perusal, as well as documented records.

We only knew that the pub had asked for a 3am licence as we had been in contact with the Licensing Authority. Notification had not been sent to us advising that the anti-social hours and behaviour was now going to extend further. This is a residential street and a night club should not be in the vicinity.

Eastgate is supposed to be family-friendly but the Clockwork has managed to change that. Licensing hours should be reduced to at lease 12 midnight in keeping with other establishments in the area. Hungry Horse and Nandos are a good example of family-orientated business,

Clockwork is just a noisy pub with no concern for the residents' peace of mind and a good night's sleep.

Travel Lodge has also made complaints as guests cannot sleep. Please view Trip Advisor.

There is also a rumour that they intend to open the upstairs as a nightclub. More people, more noise, 300-400 bodies. The pub is open Saturday until 1am – this has crept up from 12am previously and has opened lately on Sunday on at least two occasions until past 1am, which is over their licensing hours.

I was told by the manager, "Do you know what's coming here? This is going to be the hub of Llanelli." More pubs! Brilliant! What we need is more shops to bring people into the town centre, not drinking places which only bring money in for the owners and not the town. Also he added, "You'll never close us" (not that I said that) "the Scarlets lease this building." Whatever did he mean by that?

The council would be loathe to close the place down as there are so many empty units in Eastgate at the moment and it would be a great loss of income for them. So please compromise, reduce the late hours and put this noisy pub out of a residents' area for the residents' peace of mind. My health is suffering due to lack of sleep and wondering what delights Friday and Saturday hold and now Sunday is in the offing. I wonder if the owners, manager, live in a nice quiet place?

The manager has advised that tickets for 100 people are being sold for every weekend in December so he already thinks this application for a 3am extension is a "Done Deal". Is he jumping the gun or does he know something we don't?

3am kicking out time is a nightclub time. Eastgate, when in the process of construction, was referred to as a family-friendly place – families are tucked up in bed at 3am not screeching and listening to thumping noise!

Its time to think of the people living in Stepney Place and not for a business who cares nothing for the residents and whose only priority is cramming in as many people as they can to make money and noise.

NIGHTCLUBS SHOULD NOT BE IN RESIDENTIAL AREAS.....

I sincerely hope you listen and fulfil my request.

From: Matthew

Sent: 01 November 2021 09:13

To: Cllr. Jeff Edmunds <jedmunds@carmarthenshire.gov.uk>; Public Protection <publicprotection@carmarthenshire.gov.uk>

Subject: Proposed license change requested by the clockwork tavern

To whom it may concern,

I've just been made aware of this by one of my neighbors on Stepney Place (Llanelli).

I would like to voice my concerns into this as surely a public discussion should have taken place, as a resident I can confirm that I've not had any letter, email or other invitation to a public discussion on this. I can also confirm that no notifications have been placed on nearby signage as they have been with the speed bumps installed on nearby roads.

When the Eastgate complex was constructed we had an agreement in place that noise would be limited to no later than 1am, are we seeing the council side with disruptive businesses rather than those who live in the area? I'm sure the owner is claiming to bring life back into the area but surely there are better located establishments that would be considerably less disruptive. No doubt the owner is claiming to be bringing jobs into the area, safe to say they probably pay minimum wage rather than living wage so the only wealth coming in would be for the owner rather than employees. So far after speaking with my neighbors I get the impression that the owner has the approach of I don't care, this is what I'm doing approach rather than listening to locals, understanding the complaints and developing a dialog as to how he will reduce the noise & public disorder this extended license will no likely create.

Has anyone been in touch with the police force to determine how many complaints of noise & public disorder complaints there have been? Its also rather convenient that the application is mad this time of the year when the doors are likely to be closed aside those coming in & out of the venue and those popping outside for a cigarette. Will the owner ensure that he is talking personal responsibility for littering caused by smokers? What is the anticipated noise generated by the club with the doors open? As we move into warmer pashe year those doors will be open allowing more noise pollution to be generated? How is the owner going to counter this?

I would be very curious to see the application so would appreciate either being sent an electronic version or directed to an online link to the application. Should be very enlightening to see how the owner plans to deal with the noise created at that hour in the morning. I'm sure he's dealt with all aspects of HSE & noise, not just for the local residents but also for his employees... Has he???

I'm also at a loss as to where the owner will put 400 people? The venue isn't that big, is it expanding? With the UK still being impacted by covid another concern is

E8

the venue acting as a petri dish for viruses like covid to mutate into something that could cause a serious impact to the local area and beyond. I for one really do not want to see a 'Llanelli variant' of covid. That would be seriously embarrassing for the town and the council as a whole.

Regards

Matt
Stepney Place Resident

E9.

[REDACTED] Steyne Place

Liamell

SA/S/SE
[REDACTED]

Dear Sir,

We are writing to object to the proposed extended hours of the Clockwork Tavern to 2.30 A.M at week-ends. We have constantly complained to the council and the police about the loud music and people congregating outside for cigarette breaks. We have double glazing but can still hear the music + loud noise coming from inside + outside the pub. We are after all a residential area and is not the place for a proposed Nightclub - We have already had the police there breaking up fights between men + women.

We will also have to put up with cars + taxis + and possibly minibuses pulling up all ~~hours~~ hours with doors

Slamming and Horns blowing with
 people kicking and urinating in the
 bus shelters. We've also heard
 that the customers in the Travel
 Lodge running along side the pub
 have also complained about
 disturbed sleep due to the noise
 if this proposal goes ahead it
 could ~~also~~ also affect our mental
 health as we would not know what
 to expect from one weekend
 to the next

yours sincerely

Mr Gareth Thomas

Mrs Jane Turner

Public protection
3 Spilman street
Carmarthen
SA31 1LE

November 4th 2021

Dear Sir/Madam,

I have attached my objection to the Nightclub extension on Clockwork Pub, Eastgate, Llanelli. Which is 50mtrs from residential houses.

As you will see from my objection I have some knowledge of licensing, and base my objections on the 4 licensing objectives. I hope the Police are able to provide the number of calls received in that area over the last few years as this will be relevant.

Yours Faithfully,

P.Brookfield.

Dear Sir/Madam

To whom it may concern,

I would like to object and raise concerns to the application by the Clockwork Tavern to extend their license until 3am.

My objection is based on the following points of fact:

Firstly:

The application itself is completely unworkable and has lots of contradictions throughout. I have listed and detailed them.

I don't think that any of the 4 Licensing objectives can be achieved, the entire application contradicts itself and goes to show the problems the operator will have in trying to operate the venue. There is also clearly no experience in operating this kind of premises.

I have made some observations for concerns on the application:

General

"Live music to stop at 2am and give the customers an hour to wind down", however in section 11/18 it says from 1am - 2am the music will be background level. In section (c) *Public safety* it says "background music until 2am". Which is it?

This is the first contradiction under the licensing objectives. This clearly shows inexperience and that the operator does not have a clear operating plan.

The prevention of public nuisance

“Door Staff will ensure all customers are dispersed from the premises in a quiet and respectful manner when leaving the premises” Firstly this will be impossible, the definition of ensure is to “Make certain”. How can Door Staff make certain customers under the influence of alcohol are; quiet, respectful and well-behaved?

This shows clear inexperience in the nightlife industry. Also the operator under The prevention of public nuisance states “SIA Door Staff employed from to closing hours”. The operator has not included a start time for door staff. This therefore leaves a lot of nearby establishments vulnerable to intoxicated people potentially harassing their customers or damaging their property, as the operators opening time could be for many hours before their Door Staff start. In addition, the East Gate is a modern and established family location and was not designed to have a night club premises near. This will undoubtedly cause distress to neighbours, and business in the area in terms of noise, general nuisance and damage to property. For example people under the influence waiting by neighbouring houses for taxis at 3:30/4am.

Public safety

Also under public safety, the operator states that there will be no entry for new customers and no re-entry after 1am. However under the prevention of crime and disorder the operator states “No more customers will be allowed to enter the premises after 1:30am.” This is yet another contradiction in the licensing objectives. This will also be very difficult to manage as it is assumed that once people are told there is no re-entry they will leave quietly, which from experience, is never the case. There is also no plan for people who smoke, as The Clockwork Tavern does not have a smoking shelter, will someone who wants a cigarette be allowed to re-enter?

Protection of Children from harm

“no children are allowed on the premises”. To start with, The Clockwork Tavern is advertising online offering children parties, and advertising family Sunday lunch. This completely contradicts the application of trying to become an adult late night venue. I highly doubt that they will cancel all booked Christmas parties and private venues with any children coming and only allow bookings for people 18+.

As mentioned above, the premises does not have a smoking area, so where will the customers smoke. As The Clockwork Tavern was designed to be a shop. There is no plan on how the operator intends to control the noise of possibly up to 100 people smoking outside. This premises is not suitable for this operation and was never intended to operate as a Nightclub. Even with a lobby system the glass fronted windows are single glazed and designed for a shop.

The applicants only have another 12 months on their lease, therefore if a late night license is granted to this applicant, a future tenant of The Clockwork Tavern might want to operate as a nightclub all day, 7 days a week in the centre of a family development. I really think this would blight the future of this unit, and devalue the Eastgate development as a whole.

Secondly: As a resident of Llanelli all my life and having seen the demise of our town, like others, over the past years the Eastgate was welcomed and brought big names to the town, I believe this application would put that under threat as this premises is opposite the main town centre hotel, Travel Lodge, a business which was coveted and championed as an anchor in the Eastgate development, I have attach some reviews from trip advisor relating to the Clockwork Tavern, which currently does not have a license till 3am. As a Llanelli resident I welcome new business into the town, but it would be an absolute disaster for the town centre if the travel lodge were to leave and I urge this to be considered.

Perry R wrote a review Sept 2021

Ruined Weekend

DO NOT BOOK THIS HOTEL. Not if you actually want to get some sleep. All the rooms in the hotel are on the first floor of a fairly modern building, however, on the ground floor along with various shops are two pubs. Unfortunately the family rooms one of which we were in are located directly above one of the pubs. On the Friday of our stay a live band were playing untill about 12.30 am, sadly when they finished the pub carried on playing music over the sound system untill 02.00am. This wasn't the kind of distant thud you might expect from a car stereo, the band may as well have been in our room. When the music finally stopped we had to listen to the venues patrons for another half an hour slowly making their way out. There wasn't a band on the Saturday night but it wasn't much...

Central but too noisy wrote a review August 2021

Our stay in a family room was spoilt by the very loud noise pollution coming from a local drinking establishment which blasted through our room until well after midnight on Saturday night. Sunday night was quiet but Monday morning the bin collection of the businesses surrounding the hotel woke us up before 6am.

Noisy weekend stay.

The noise level heard from within the family room from the Clockwork Tavern 4 floors down at ground level across the road was pretty relentless during our Saturday night stay. The bass was strong and it was loud enough that we could even make out most of the songs. When discussed with the reception they said it would stop by 11pm, however it actually went on until they closed at 1am. Far from ideal when I had to be up for 6.30am the following morning.

Please be aware these are 3 of many examples on trip advisor alone.

Thirdly: When the Eastgate development was proposed I attended meetings with other town centre residents and businesses, I was assured by Mark James (Chief Executive) and Jonathon Fearn, that this would not be a late night area and was to be a family and evening development closing at 1am and would compliment the Ffwrnes theatre and Odeon. A 3am nightclub will greatly have a damaging affect on those businesses and would most certainly discourage families and elderly customers from the development, which is whom the development is trying to attract. Have the residents on Stepney Place been consulted? and I doubt any of them would approve of this license being granted. Have local Council members been informed? This area was also designated a "hot spot" of anti social behaviour by the Police and Local authority a few years ago, I therefore strongly believe that adding another nightclub will be detrimental to the area and local community.

PREMISES LICENCE LICENSING ACT 2003

Premises licence number

No: OONU-PRM-01119

Part 1 - Premises details

Postal address of premises, or if none, ordnance survey map reference or description

Address

**Clockwork Tavern
Eastgate
Llanelli
Carmarthenshire
SA15 3YF**

Telephone number

Where the licence is time limited the dates

This Premises Licence is not time limited.

Licensable activities authorised by the licence

- **Sale by retail of alcohol.**
- **Regulated Entertainment (As specified overleaf).**
- **Late night refreshment.**

The above activities may only be conducted within the areas of the premises licensed for those specific activities, as shown on the plan attached to this licence as Annex 4.

**The Times The Licence Authorises The Carrying Out Of
Licensable Activities**

Supply of alcohol

Standard days and timings

**Sunday to Thursday 08:00 - 00:00
Friday & Saturday 08:00 - 01:00**

Non Standard timings.

During international sporting events which fall outside our standard hours, we shall sell alcohol half an hour before the event starts until half an hour after the event finishes.

Films

Standard days and timings

**Sunday to Thursday 08:00 - 00:00
Friday & Saturday 08:00 - 01:00**

Indoors in the areas licensed at the premises for this activity.

Non Standard timings

The option to open 30 minutes before and 30 minutes after, for any major international sporting event that is televised.

Live Music

Standard days and timings

**Sunday to Thursday 08:00 - 00:00
Friday & Saturday 08:00 - 01:00**

Indoors in the areas licensed at the premises for this activity.

Recorded Music

Standard days and timings

**Sunday to Thursday 08:00 - 00:00
Friday & Saturday 08:00 - 01:00**

Indoors in the areas licensed at the premises for this activity.

Performance of dance

Standard days and timings

**Sunday to Thursday 08:00 - 00:00
Friday & Saturday 08:00 - 01:00**

Indoors in the areas licensed at the premises for this activity.

Anything of a similar description to live music, recorded music or performances of dance

Standard days and timings

**Sunday to Thursday 08:00 - 00:00
Friday & Saturday 08:00 - 01:00**

Indoors in the areas licensed at the premises for this activity.

Provision of facilities for making music

Standard days and timings

**Sunday to Thursday 08:00 - 00:00
Friday & Saturday 08:00 - 01:00**

Indoors in the areas licensed at the premises for this activity.

Provision of facilities for dancing

Standard days and timings

**Sunday to Thursday 08:00 - 00:00
Friday & Saturday 08:00 - 01:00**

Indoors in the areas licensed at the premises for this activity.

Provision of facilities for entertainment of a similar description to making music or dancing

Standard days and timings

**Sunday to Thursday 08:00 - 00:00
Friday & Saturday 08:00 - 01:00**

Indoors in the areas licensed at the premises for this activity.

Late Night Refreshment

Standard days and timings

**Sunday to Thursday 23:00 - 00:00
Friday & Saturday 23:00 - 01:00**

Indoors in the areas licensed at the premises for this activity.

The opening hours of the premises**Standard days and timings**

**Sunday to Thursday 08:00 - 00:00
Friday & Saturday 08:00 - 01:00**

Non Standard timings.

During international sporting events which fall outside our standard hours, we shall open half an hour before the event starts until half an hour after the event finishes.

In relation to the morning on which summertime begins, where the terminal hour specified in the licence is 1am or later, it shall be extended by one hour.

Where the licence authorises supplies of alcohol whether these are on and/or off supplies

This premises licence authorises the supply of alcohol for consumption both on and off the premises.

Part 2

Name, (registered) address, telephone number and email (where relevant) of holder of premises licence

Name: Scarlets Regional Limited

**Address: Parc Y Scarlets
Parc Pemberton
Llanelli
Carmarthenshire
SA14 9UZ**

Telephone number: 01554 783900

Email:

Registered number of holder, for example company number, charity number (where applicable)

03389199

Name, address and telephone number of designated premises supervisor where the premises licence authorises for the supply of alcohol

Name: Mr Daniel Davies

Address:



Telephone number:

Email:

Personal licence number and issuing authority of personal licence held by designated premises supervisor where the premises licence authorises for the supply of alcohol

Personal Licence Number: OONU-IND-02903

Issuing Authority: Carmarthenshire County Council

Dated: 17 August 2020

**Signed: pp. K. Sutt
Head of Homes and Safer Communities.**

Mandatory conditions**Mandatory conditions where licence authorises supply of alcohol.**

- a. No supply of alcohol may be made under the premises licence—**
 - i. at a time when there is no designated premises supervisor in respect of the premises licence, or**
 - ii. at a time when the designated premises supervisor does not hold a personal licence or his personal licence is suspended.**
- b. Every supply of alcohol under the premises licence must be made or authorised by a person who holds a personal licence.**

Mandatory condition where the premises licence includes a Condition that at specified times one or more individuals must be at the premises to carry out a security activity.

- a. Each such individual must be licensed by the Security Industry Authority.**
- b. But nothing in (1) above requires such a condition to be imposed—**
 - i. In respect of premises within paragraph 8(3)(a) of Schedule 2 to the Private Security Industry Act 2001 (c. 12) (premises with premises licences authorising plays or films), or**
 - ii. In respect of premises in relation to—**
 - any occasion mentioned in paragraph 8(3)(b) or (c) of that Schedule (premises being used exclusively by club with club premises certificate, under a temporary event notice authorising plays or films or under a gaming licence), or**
 - any occasion within paragraph 8(3)(d) of that Schedule (occasions prescribed by regulations under that Act).**
- c. For the purposes of this section—**
 - i. "security activity" means an activity to which paragraph 2(1)(a) of that Schedule applies, and**
 - ii. paragraph 8(5) of that Schedule (interpretation of references to an occasion) applies as it applies in relation to paragraph 8 of that Schedule.**

Mandatory condition where licence authorises the exhibition of films

- a. Where a premises licence authorises the exhibition of films, it is a condition that the admission of children to the exhibition of any film is to be restricted in accordance with any recommendation made by the British Board of Film Classification.
- b. Where the relevant licensing authority has notified the holder of the licence that this subsection applies to the film in question, admission of children must be restricted in accordance with any recommendation made by that licensing authority.
- c. In this section—
 - I. “children” means persons aged under 18; and
 - II. “film classification body” means the person or persons designated as the authority under section 4 of the Video Recordings Act 1984 (c. 39) (authority to determine suitability of video works for classification).

Mandatory Licensing Conditions

Sections 19A and 73A of the Licensing Act 2003

1. —

- (1) The responsible person must ensure that staff on relevant premises do not carry out, arrange or participate in any irresponsible promotions in relation to the premises.
- (2) In this paragraph, an irresponsible promotion means any one or more of the following activities, or substantially similar activities, carried on for the purpose of encouraging the sale or supply of alcohol for consumption on the premises –
 - (a) games or other activities which require or encourage, or are designed to require or encourage, individuals to –
 - (I) drink a quantity of alcohol within a time limit (other than to drink alcohol sold or supplied on the premises before the cessation of the period in which the responsible person is authorised to sell or supply alcohol), or
 - (II) drink as much alcohol as possible (whether within a time limit or otherwise);
 - (b) provision of unlimited or unspecified quantities of alcohol free or for a fixed or discounted fee to the public or to a group defined by a particular characteristic in a manner which carries a significant risk of undermining a licensing objective;

- (c) provision of free or discounted alcohol or any other thing as a prize to encourage or reward the purchase and consumption of alcohol over a period of 24 hours or less in a manner which carries a significant risk of undermining a licensing objective;
 - (d) selling or supplying alcohol in association with promotional posters or flyers on, or in the vicinity of, the premises which can reasonably be considered to condone, encourage or glamorise anti-social behaviour or to refer to the effects of drunkenness in any favourable manner.
 - (e) Dispensing alcohol directly by one person into the mouth of another (other than where that other person is unable to drink without assistance by reason of a disability).
2. The responsible person must ensure that free potable water is provided on request to customers where it is reasonably available.
3. —
- (1) The premises licence holder or club premises certificate holder must ensure that an age verification policy is adopted in respect of the premises in relation to the sale or supply of alcohol.
 - (2) The designated premises supervisor in relation to the premises must ensure that the supply of alcohol at the premises is carried out in accordance with the age verification policy.
 - (3) The policy must require individuals who appear to the responsible person to be under 18 years of age (or such older age as may be specified in the policy) to produce on request, before being served alcohol, identification bearing their photograph, date of birth and either -
 - a) a holographic mark, or
 - b) an ultraviolet feature.
4. The responsible person must ensure that —
- (a) where any of the following alcoholic drinks is sold or supplied for consumption on the premises (other than alcoholic drinks sold or supplied having been made up in advance ready for sale or supply in a securely closed container) it is available to customers in the following measures —
 - (i) beer or cider: ½ pint;
 - (ii) gin, rum, vodka or whisky: 25 ml or 35 ml; and
 - (iii) still wine in a glass: 125 ml; and
 - (b) these measures are displayed in a menu, price list or other printed material which is available to customers on the premises; and
 - (c) where a customer does not in relation to a sale of alcohol specify the quantity of alcohol to be sold, the customer is made aware that these measures are available.

Licensing Act 2003 (Mandatory Conditions) Order 2014

5. (1) A relevant person shall ensure that no alcohol is sold or supplied for consumption on or off the premises for a price which is less than the permitted price.

(2) For the purposes of the condition set out in paragraph (1) -

(a) "duty" is to be construed in accordance with the Alcoholic Liquor Duties Act 1979;

(b) "permitted price" is the price found by applying the formula—

$$P = D + (D \times V)$$

where—

(i) P is the permitted price,

(ii) D is the amount of duty chargeable in relation to the alcohol as if the duty were charged on the date of the sale or supply of the alcohol, and

(iii) V is the rate of value added tax chargeable in relation to the alcohol as if the value added tax were charged on the date of the sale or supply of the alcohol;

(c) "relevant person" means, in relation to premises in respect of which there is in force a premises licence—

(i) the holder of the premises licence,

(ii) the designated premises supervisor (if any) in respect of such a licence, or

(iii) the personal licence holder who makes or authorises a supply of alcohol under such a licence;

(d) "relevant person" means, in relation to premises in respect of which there is in force a club premises certificate, any member or officer of the club present on the premises in a capacity which enables the member or officer to prevent the supply in question; and

(e) "value added tax" means value added tax charged in accordance with the Value Added Tax Act 1994.

(3) Where the permitted price given by Paragraph (b) of paragraph 2 would (apart from this paragraph) not be a whole number of pence, the price given by that sub-paragraph shall be taken to be the price actually given by that sub-paragraph rounded up to the nearest penny.

(4)— (1) Sub-paragraph (2) applies where the permitted price given by Paragraph (b) of paragraph 2 on a day ("the first day") would be different from the permitted price on the next day ("the second day") as a result of a change to the rate of duty or value added tax.

(2) The permitted price which would apply on the first day applies to sales or supplies of alcohol which take place before the expiry of the period of 14 days beginning on the second day.

Annex 2

Conditions Consistent with the Operating Schedule

a) General – all four licensing objectives (b, c, d, e)

1. All staff will be given training in relation to the sale of alcohol, including acceptable forms of ID and the Challenge 21 age verification policy prior to being permitted to sell alcohol at the premises.

b) The prevention of crime and disorder

- 1. A CCTV system to be installed at the premises, to be fitted in accordance with the Operational Requirement Guidance document issued by the Carmarthenshire Division of the Dyfed Powys Police.**
- 2. The system shall be recording whenever the premises are open for licensable activities.**
- 3. The system must incorporate a means of transferring images from the hard-drive to a format that can be played back on any Windows compatible computer.**
- 4. The system must produce images, which are watermarked as part of the original recording process.**
- 5. The system must be capable of recording and retaining 31 days of images before over-recording.**
- 6. Recording equipment must record date and time information as part of the image file. The date/time must be accurate.**
- 7. All users must be fully trained in the operation of the system and be made aware of their general legal responsibilities.**
- 8. There must be a competent person present on the premises capable of replay and export of recordings quickly onto a removable storage medium at all times when the premises are open to the public.**
- 9. Any fault to the system must be reported to the Local Authority and the Police the next working day.**
- 10. The system must be registered with the Information Commissioner.**
- 11. No open glass or glass vessels to be removed from the premises, plastic or polycarbonate glasses to be used within the outside seating area to the front of the premises.**

12. The DPS to become a member of the local Pub Watch scheme and to support the BOBB scheme, 'Behave or be Banned'.
13. Whenever Regulated Entertainment takes place at the premises the DPS to risk assess specific days such as New Year's Eve and notable events and consider the use of Door Supervisors.
14. When employed Door Supervisors must be registered with the SIA, to be on duty until the time that all members of the public have left the premises.
15. The Licence Holder shall supply an appropriate number of Door Supervisors for the maximum occupancy figure stated in the licence and the appropriate number shall be 2 in respect of the first 100 persons and one for each additional 100 persons or part of 100 persons comprised in the maximum occupancy figure.
16. Door Supervisors shall not be permitted to consume intoxicating liquor or other intoxicants during any period of duty at the Premises. A Door Supervisor shall report on duty in a sober condition.
17. The Designated Premises Supervisor or Premises Licence Holder shall nominate for each and every exit door a Door Supervisor whose duty it shall be to ensure that the exit door is opened immediately in the event of a Fire or other Emergency and if practicable no more than one door shall be designated to each Door Supervisor.
18. No Door Supervisors shall be engaged in any duty that would otherwise prevent him, carrying out his duty as a Door Supervisor or exercising general supervision and control of persons attending the Premises.
19. Door supervisors to remain on duty after Regulated Entertainment ends until permitted hours in respect of the supply of alcohol finishes.
20. The consumption of alcohol by customers at the premises must cease at or before the end of opening hours as specified in the premises licence. Staff are required to collect all alcoholic drinks prior to the end of the opening hours set out in the licence.

c) Public Safety

d) The prevention of public nuisance

1. Neighbour courtesy notices to be displayed at the premises.

e) The protection of children from harm

1. The 'Challenge 21' scheme to be adopted at the premises with notices and posters to be clearly displayed in the premises, near the entrances and bar areas. To emphasise to customers that they will be challenged if they look 21 and under.

- 2. No person under the age of 18 shall be employed on the premises whether paid or unpaid for the purpose of serving alcohol.**
- 3. No children under the age of 16 years to remain on the premises after 21:00 unless they are attending a pre-booked function or event and in the company of a parent or responsible adult.**
- 4. No children's discos to take place on the premises unless parents/guardians or responsible adults are present at all times.**

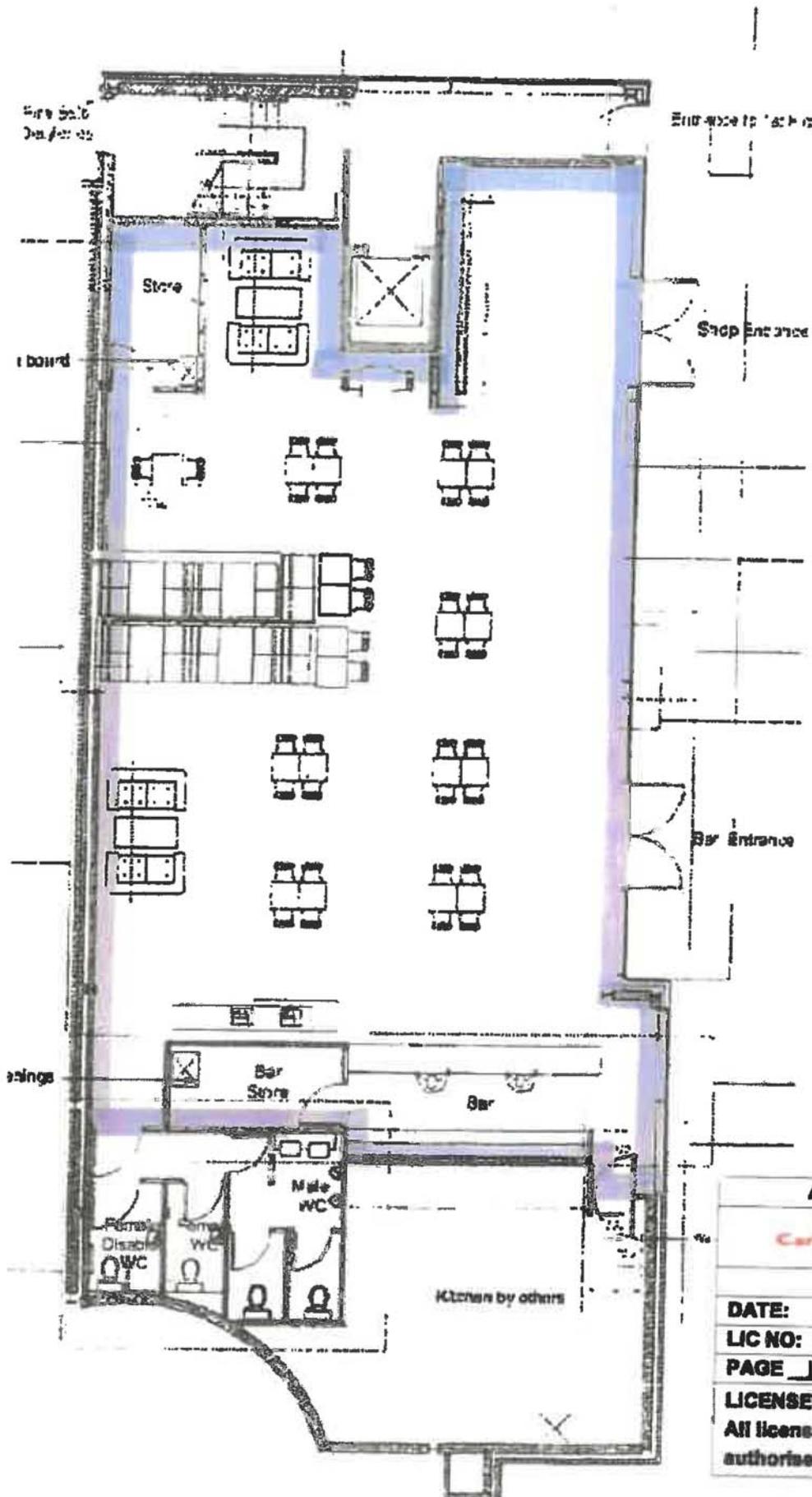
Annex 3

Conditions attached after a hearing by the Licensing Authority.

N/A

Annex 4 – Containing plans of the licensed premises is attached.

Possible Layout



ANNEX 4 - PLANS	
	
NOT TO SCALE	
DATE: <u>15 / 12 / 2014</u>	
LIC NO: OONU - PRM - 01119	
PAGE <u>1</u> OF <u>1</u>	
LICENSED AREA(S): All licensable activities authorised by this Licence. 	

GI

From: Carrie Gillam
Sent: 24 November 2021 09:58
To: Andrew Rees <RARees@carmarthenshire.gov.uk>; DANIEL DAVIES
Subject: Clockwork Tavern

Hi Andrew,

We'd like to amend the application and change the times back to the following...

Live Music/DJ/live shows to its original 1am finish.

The Sale of Alcohol from 2.30am back to 2am.

Venue Closure from 3am back to 2.30am.

Supporting this application, we have already put the following steps in place..

- Moved entry/exit of the premises to the rear doors being further away from the residents homes.
- Moved all Live Acts/entertainment into the VIP closure away from entry/exit doors which dampens the noise levels leaving the premises.
- All Live music is now acoustic acts only!! No drums, electric guitar's etc allowed.
- All Live Acts play through venues music system therefore sound levels are controlled.
- Only 15 persons are allowed outside the premises at any one time for a cigarette.
- 2 SIA Door Staff are on the entrance at all times controlling traffic entering and leaving the premises.
- Pending approval, a decibel meter is welcomed to be put in place to control noise levels, this can be set at a certain volume and if detected above acceptable levels for more than 5 seconds, all music will be automatically shut off at the system immediately.
- Wind Breakers set up outside the main entrance, directing customers when leaving the premises away from the direction of the residents homes.

If there's anything else you need from us, please let us know

Kind regards
Carrie Gillam



Kind Regards,
Carrie Gillam
Venue General Manager / Lleoliad Rheolwr Cyffredinol
01554 783902

Scarlets Regional Ltd., Parc y Scarlets
Parc Pemberton, Llanelli, Sir Gâr, SA14 9UZ